## 2024 Nurse of the Quarter 4: Exemplary Leadership

The <u>Division of Nursing Services</u> is pleased to announce the recipient of the <u>Nurse of the Quarter</u> for Exemplary Leadership for 2024, fourth quarter is Mandy Anderson, MSN, RN from the <u>Claremore Indian</u> <u>Hospital</u> in the IHS <u>Oklahoma City Area</u>.

Mandy Anderson, MSN, RN is the Women's Health Services Nurse Manager at Claremore Indian Hospital. Ms. Anderson has consistently demonstrated exceptional leadership, commitment, and innovation in her efforts to elevate the care of Indigenous women. Her pioneering work not only aligns with the Indian Health Service's mission but also significantly enhances the profession of nursing itself.

Ms. Anderson's initiative to implement plain language emergency alerts has improved the way neonatal medical events are communicated, significantly improving maternal and neonatal outcomes. Under her guidance, Claremore Indian Hospital has maintained its Baby-Friendly designation, a testament to her commitment to promoting and supporting breastfeeding as a crucial part of neonatal health.



Mandy's continuous focus on holistic care is evident through the ongoing Centering Pregnancy programs, which foster a supportive and informative environment for expectant mothers. Mandy's efforts to meet and exceed the care standards outlined by the Alliance for Innovation on Maternal Health (AIM) bundles underscore her commitment to quality and innovative care delivery. Furthermore, her collaboration with Southern Plains Tribal Health and CIRCLE: Center for Indigenous Resilience, Culture, and Maternal Health Equity underscores her role as a bridge between traditional healthcare systems and community-based research endeavors. This initiative reflects her dedication to making healthcare more accessible and understandable for her communities, thereby increasing patient trust and satisfaction.

Perhaps most impressively, Ms. Anderson has maintained a 0% turnover and vacancy rate within the labor and delivery department. This remarkable achievement not only highlights her management prowess but also reflects the positive and supportive work environment she has cultivated. Her leadership style fosters professional growth, mentorship, and a collective commitment to excellence among her staff, ensuring continuity of care and service delivery. In addition to her operational and clinical contributions, Mandy's involvement in significant committee roles and her commitment to policy development, evidence-based practice, and nursing excellence distinguish her as a leader not just within Claremore Indian Hospital but within the broader nursing profession.