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THE HEALTH IT MODERNIZATION PROGRAM AWARENESS SURVEY



WE WANT TO HEAR FROM OUR
**TRIBAL & URBAN
PARTNERS**

SCAN ME



Tribal Consultation/Urban Confer Site Readiness and Training

November 7, 2024

Indian Health Service
Health Information Technology
Modernization Program



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- If you experience technical difficulties, **send a note using the chat box** on the bottom menu bar - we'll assist you from there



- Enjoy the session!



Opening in a Good Way

Kekai Naone

Native Hawaiian



Rules of Engagement

- Active participation is welcome **from tribal and urban Indian organization representatives only**
- Before commenting or asking a question, **please state your name and the Tribe or urban Indian organization** you are representing either verbally or in the Zoom chat
- **Members of industry and other participants are invited to listen only** unless directly addressed
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Agenda

Health IT Modernization Overview & Updates	Mitchell Thornbrugh <i>Chief Information Officer (CIO)</i>	1:40 p.m. - 1:45 p.m. ET
Pilot Site Update	Andrea Scott <i>Deputy CIO</i>	1:45 p.m. - 1:50 p.m. ET
Enterprise Collaboration Group (ECG) Update	Dr. Howard Hays <i>Chief Medical Information Officer (CMIO)</i>	1:50 p.m. - 1:55 p.m. ET
Modernization Focus: Site Readiness and Training	Jeanette Kompkoff <i>Director, Division of Health IT Modernization and Operations (DHITMO)</i>	1:55 p.m. - 2:15 p.m. ET
Open Dialogue	Andrea Scott <i>Deputy CIO</i>	2:15 p.m. - 2:50 p.m. ET
Upcoming Engagement Opportunities	Kimberly Shije <i>Senior OCM Manager, DHITMO</i>	2:50 p.m. - 2:55 p.m. ET
Closing	Mitchell Thornbrugh <i>Chief Information Officer (CIO)</i>	2:55 p.m. - 3:00 p.m. ET



**Health Information Technology (IT)
Modernization Program**



Health IT Modernization Overview & Updates

Mitchell Thornbrugh

Chief Information Officer (CIO)

Buy & Build Phase Overview



Beginning in 2024, the IHS has initiated the early stages of PATH EHR build and configuration

What is System Build?

- Align the design of PATH EHR to meet the specific needs of the health care system
- Configuration of the Enterprise system based on industry best practices and customer requirements



Oracle Cloud (OC2) Infrastructure

The PATH EHR platform will be hosted in a secure cloud environment.



PATH EHR Applications Integration

A robust platform is being deployed to deliver a suite of fully integrated applications across the Enterprise and each facility, streamlining processes and availability of real-time data.



Enterprise Approach

Domain Groups with the support of the EHR vendor will develop an enterprise approach for system configuration, including the creation of standard access/provisioning processes, order and location naming conventions, and enterprise workflows.



Localized Configuration

Enterprise standards will be applied at the local facility level, allowing each facility to incorporate the particular services of the facility.

Program Funding: FY2025 Update

Current state of Program funding for Fiscal Year (FY) 2025



The Program has a Life-Cycle Cost Estimate (LCCE) ranging from \$4.5 to \$6.2 billion over 10 years for implementation, operation, and maintenance of PATH EHR



The FY2025 budget has not been approved by Congress, and the total funds distributed will be determined as the FY2025 appropriation is finalized

Pilot Site Update

*Andrea Scott,
Deputy Chief Information Officer*

**Lawton Service Unit
Initial Site Visit**

Lawton, OK
October 8 – 10, 2024

Pilot Site Visit Activities



The Health IT Modernization Program team collaborated closely with leaders and staff across the Lawton Service Unit to build relationships, discuss upcoming deployment activities, and understand site-specific needs.

Lawton Indian Hospital

Opening in a Good Way provided by Dorothy Whitehorse DeLaune, Kiowa Tribe Elder



Carnegie Indian Health Center

Facility Tour & Open Dialogue Session



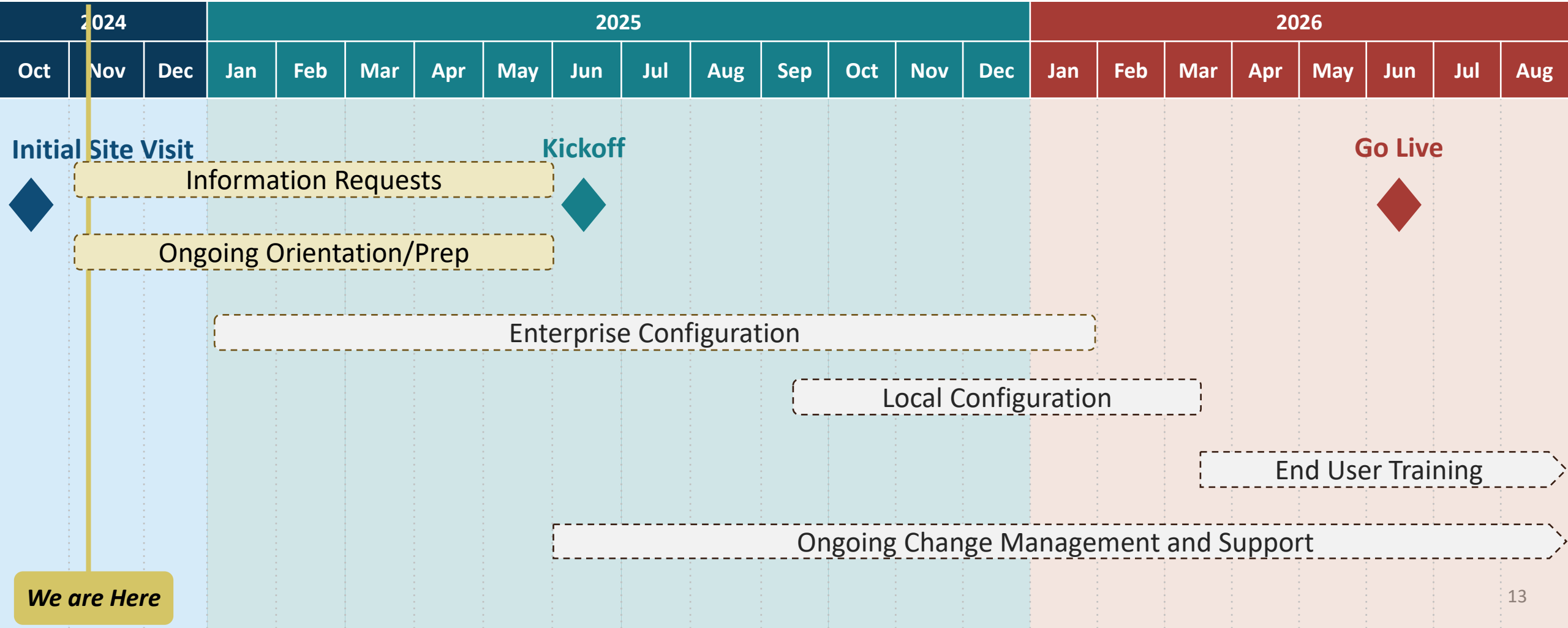
Anadarko Indian Health Center

Site Tour with Terry Hunter, Facility Director



Pilot Site Timeline (Tentative)

Following the initial visit, the Program team will focus on site information requests and ongoing orientation sessions for site leaders and staff to prepare for future deployment activities.



We are Here



Enterprise Collaboration Group (ECG) Update

Dr. Howard Hays

Chief Medical Information Officer (CMIO)

Current ECG Status



ECG Domain Groups

The Program has identified Chairs for the 15 Domain Groups and is recruiting subject matter experts from the IHS as well as tribal/urban sites who provided Statements of Interest



Configuration Workshops

Domain groups are preparing to engage with DHITMO/CMIO federal staff, contractors, and the EHR vendor in multiple workshops throughout 2025 to build the PATH EHR enterprise design



Outcomes

PATH EHR will be configured collaboratively by expert users from participating IHS federal facilities, Tribes, and urban Indian organizations

ECG Domain Groups & Chairs



Ambulatory

Hannah Britt, APRN, FNP-C
Haskell Service Unit, OKC Area IHS



Laboratory

Karla Mankoff, MLS (AMT)CCP
IHS Portland Area Office



Purchased/Referred Care

Ed Chasing Hawk
ORAP DCC, IHS Headquarters



Behavioral Health

CDR Scott Peake, APRN, PMHNP-BC
IHS Phoenix Area Office



Patient Engagement

Karla Svingen, CPHIMS
IHS Bemidji Area Office



Revenue Cycle and Coding

Fawnia Franklin
Tohatchi Health Center, Navajo Area IHS



Community Care

Valonia Hardy, RN, BSN
GIMC, Navajo Area IHS



Pharmacy

CDR Kyle Sheffer, PharmD, BCACP
Lawton Service Unit, OKC Area IHS



Radiology

Kyle Sykora, R.T.(R)(ARRT)
Pine Ridge SU, Great Plains Area IHS



Emergency Department

Bryan Jarrett, MD, FAWM
GIMC, Navajo Area IHS



Population Health

CDR Nick Laughton, PharmD, MPH
IHS Oklahoma City Area Office



Surgical Services

CAPT David Good, CRNA
GIMC, Navajo Area IHS



Inpatient Care

Myrl (Nick) Bird, BSN, RN, CPHIMS
Chinle Service Unit, Navajo Area IHS



Public Health

LCDR Shawnelle Damon, MS, MPH
IHS Headquarters



Women's Health

Megan N. Henrie, MD, FACOG
Shiprock Service Unit, Navajo Area IHS



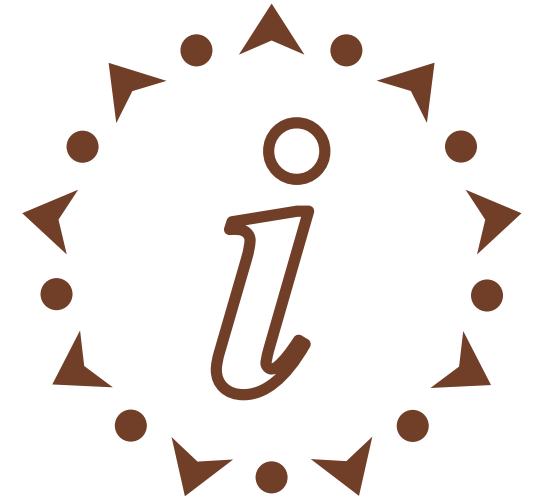
Modernization Focus: Site Readiness and Training

Jeanette Kompkoff
Director, DHITMO

Consultation and Confer Questions



1. What elements of the site readiness and training approach should the IHS consider to support tribal and urban Indian organizations pre- and post-go-live?
2. What do you perceive to be challenges that your organizations may face in assessing organizational readiness criteria to prepare for deployment?
3. What are the site-level needs that the IHS should consider when designing and deploying PATH EHR end user training?



Readiness Considerations

Ensuring technical and people readiness prior to starting and throughout the implementation journey.



People

- Leadership Preparation
- Staff Training
- Patient Communications



Site

- Physical Facility Prep
- Go-Live and Staffing Plan
- Policy and Procedure Updates



Technology

- Software
- Interfaces
- Infrastructure
- Data
- Security & Privacy
- Third Party Devices

Approach to Organizational Readiness



Optimize Current State

Preparation Readiness



The IHS provides various readiness and implementation guides that include resource considerations and expectations for facilities in preparing for PATH EHR implementation.

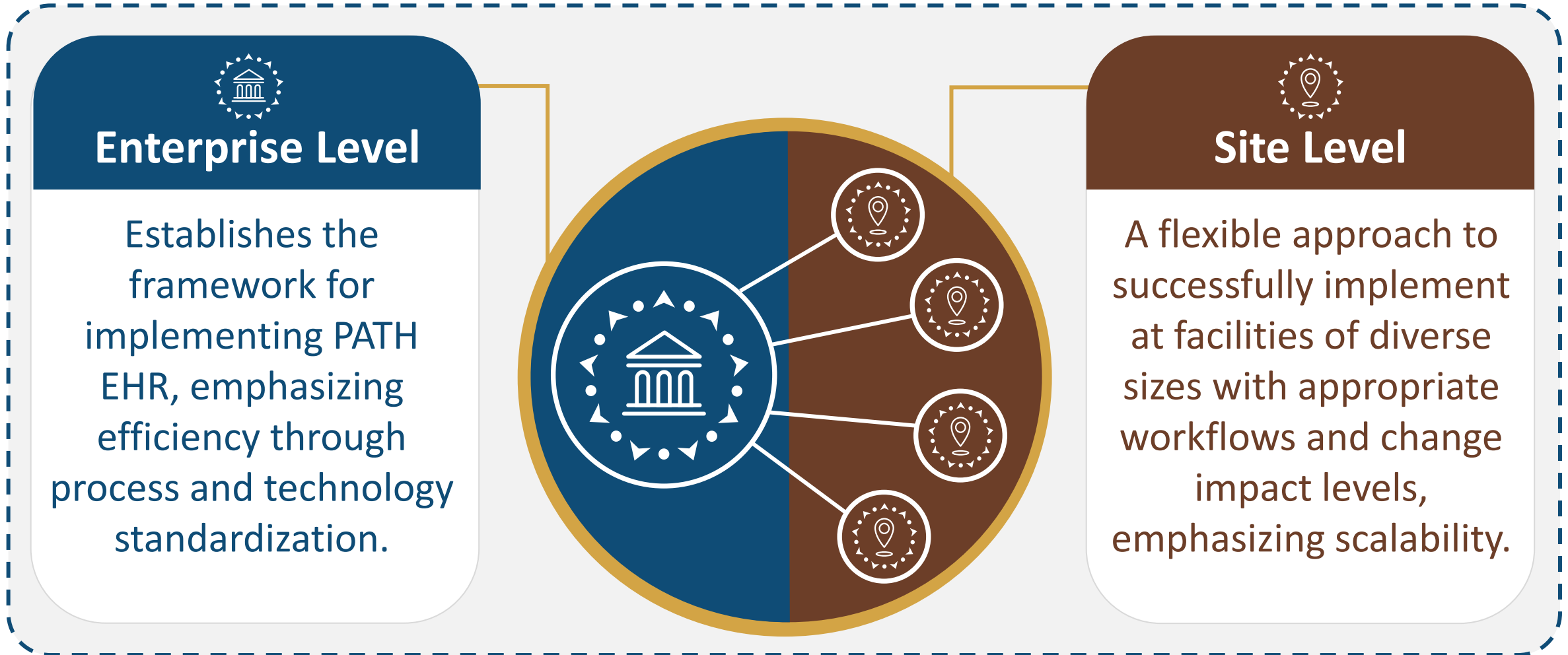
Readiness Activities for Future State



The IHS leads comprehensive assessments and activities to ensure your site is prepared for PATH EHR implementation across **people, processes,** and **technology**, where each readiness area supports the other for successful deployment.

Integrated Readiness & Training Model

Building a framework to achieve streamlined management, standardization, and usability.



Comprehensive Training Approach

Equipping you with the knowledge to manage change and develop skills to use PATH EHR.



Change Leadership Training

Who: Site leaders

Outcomes: Leaders equipped with the skills and knowledge to effectively guide their site through the PATH EHR implementation.



Change Advocate Training

Who: Site-selected staff

Outcomes: Staff equipped with the skills and knowledge to successfully advocate and build support for the change, helping to drive adoption and acceptance.



Super User Training

Who: Site-selected end users

Outcomes: Users equipped with advanced knowledge, enabling them to provide first-line support and help resolve issues quickly.



PATH EHR User Training

Who: EHR End Users

Outcomes: Staff equipped with the requisite knowledge and skills to effectively work in PATH EHR following go-live.

Potential Learner Journey: Val, RN, Clinic Manager

Empowering you with the knowledge to manage change and the skills to use PATH EHR.



- Change Advocate Training
- Super User Training
- End User 100/200 Level Training
- End User 300/400 Level Training
- **Go-Live Support**
- Sustainment
- Ongoing Process Improvement

Readiness and Training Key Activities

People readiness, technical readiness, and training occur over a period of approximately 24 months.



People Readiness

- Change Impacts Assessment
- Leader Alignment Interviews
- Change Advocate Program
- Site-level Change Readiness Assessments & Support



Training

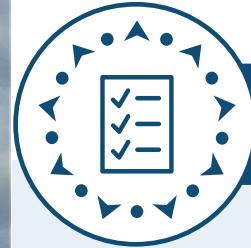
- Change Leadership Training
- Change Advocate Training
- Super User Training and Train-the-Trainer
- End User Training
- Refresher Training



Technical Readiness

- Data Calls
- Technical Readiness Assessments
- Site-level Technical Preparation
- Technical Readiness Support

What You Can Do to Prepare



Tribal and Urban Partners

- Provide a Statement of Interest
- Review recommended actions from the Getting Ready to Get Ready Guide
- Participate in Focus Groups (Health IT Implementation, Data Management & Analytics, and Interoperability)
- Reach out with any questions: Modernization@ihs.gov
- Attend 2025 TC/UC sessions (*dates and topics coming soon*)
- Follow us on Facebook, LinkedIn, and X (formerly Twitter)



Open Dialogue

Andrea Scott

Deputy Chief Information Officer



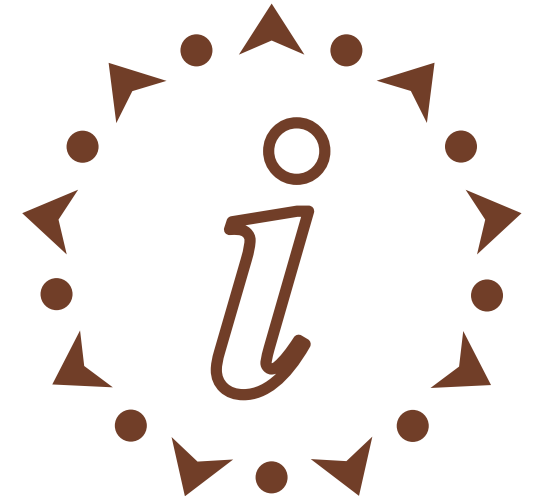
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Consultation and Confer Questions



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Upcoming Engagement Opportunities

Kimberly Shije

Senior Organizational Change Manager, DHITMO



TCMC Satisfaction Survey



Your input will allow the IHS to improve future events, communications, and programming.



Closing

Mitchell Thornbrugh
Chief Information Officer (CIO)



IHS Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level



IHS Vision

Build healthy communities and quality health care systems through strong partnerships and culturally responsive practices

Key Leadership



Mitchell Thornbrugh

Office of Information Technology (OIT) Director and Chief Information Officer (CIO)
Mitchell.Thornbrugh@ihs.gov



Andrea Scott

OIT Deputy Director, Deputy CIO
Andrea.Scott@ihs.gov



Dr. Howard Hays

Chief Medical Information Officer (CMIO)
Howard.Hays@ihs.gov



Jeanette Kompkoff

Director, Division of Health IT Modernization & Operations (DHITMO)
Jeanette.Kompkoff@ihs.gov

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