Focus Group:
Data Management and Analytics

Topic: Data Flow & Environment

07/11/2024

Indian Health Service
Health Information Technology
Modernization Program

Zoom Meeting Guide

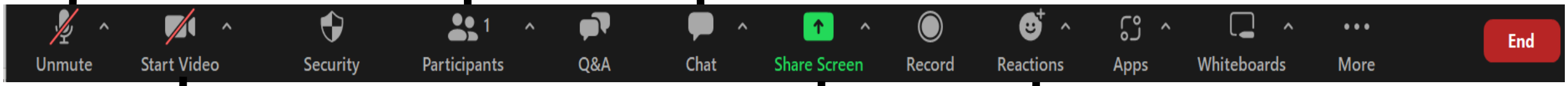
Please MUTE

Please Use Chat Feature

Microphone
- Click to mute or unmute yourself
- Red slash indicates you are on mute.

Participants
Click this to access the participant list

Chat
Click to provide input during the meeting



Camera
- Click to turn camera on or off
- Red slash indicates camera is off

Share Screen
Click this to share a presentation/document or your desktop screen

Reactions
Click to select an emoji to share in the meeting instead of speaking

Meeting Technical Notes

If you lose connectivity during the session, simply re-click on the **Join** link to re-access meeting

If you experience technical difficulties, please send an Email to Modernization@ihs.gov to speak with a **Coordinator**

Disclaimer

Focus Groups (FGs) inform and support decisions and governance of the Health Information Technology (IT) Modernization Program. FGs are NOT decision-making bodies and at NO time will focus groups provide consensus, recommendations or advice to the Agency that would trigger Federal Advisory Committee Act (FACA), 5 U.S.C. App. § 1-16 additional legal requirements.

Meeting Courtesies

- Participation in the focus group is voluntary and has no term limits
- Be prompt, be prepared, and be ready with constructive feedback
- Share constructive individual feedback via engagement during the meeting
- Communicate with grace and respect for all participants
- Be engaged, listen attentively and actively, share ideas, ask questions, contribute
- It’s all right to refrain from discussing specific topics if you are uncomfortable
- All responses are valid—there are no right or wrong answers
- Maintain others’ privacy by not discussing details outside the group
- Any topics or ideas not directly related to the current agenda will be 'promptly parked' and revisited at an appropriate time

Welcome & Introductions

Eric J. Newland - *Data Management & Analytics Focus Group Facilitator*

Charles Cross - *IHS, DHITMO Engineering Branch Chief*

Vanessa Weaver - *IHS, Dir. Div. of Data Management & Analytics*

Overview

Purpose

The Focus Group will help the Executive Steering Committee (ESC) to understand the strategies used by other Federal agencies, Tribes, and Urban Indian Organizations to modernize their Health IT capabilities resulting in performance changes in healthcare delivery. The participants from the Focus Groups in Data Management and Analytics will review and suggest strategies on an individual basis that support effective data use, security and privacy controls, and standards.

Agenda

- Introductions
- Data Flow Considerations
- Data Environment
- Closing Remarks

Desired Outcomes

- Improve shared understanding among Focus Group Participants
- Capture issues and lessons learned data
- Improve the system and tool to support the patient's and healthcare teams' utilization of a new electronic health record
- Your input is important and provides valuable information and understanding the end-user needs necessary to support the modernization efforts

Health IT Modernization Guiding Principles

DESIGN solutions that deliver culturally appropriate care, quality, safety and improved patient outcomes

EMPHASIZE usability and human-centered design

ENGAGE patients in their health journey through improved patient access

ADOPT enterprise technology solutions that support continuity of care

PARTNER across I/T/U for collaborative decision-making that is fully informed by clinical and business users in the field

CONFIGURE solutions to meet organizational requirements with minimal customization

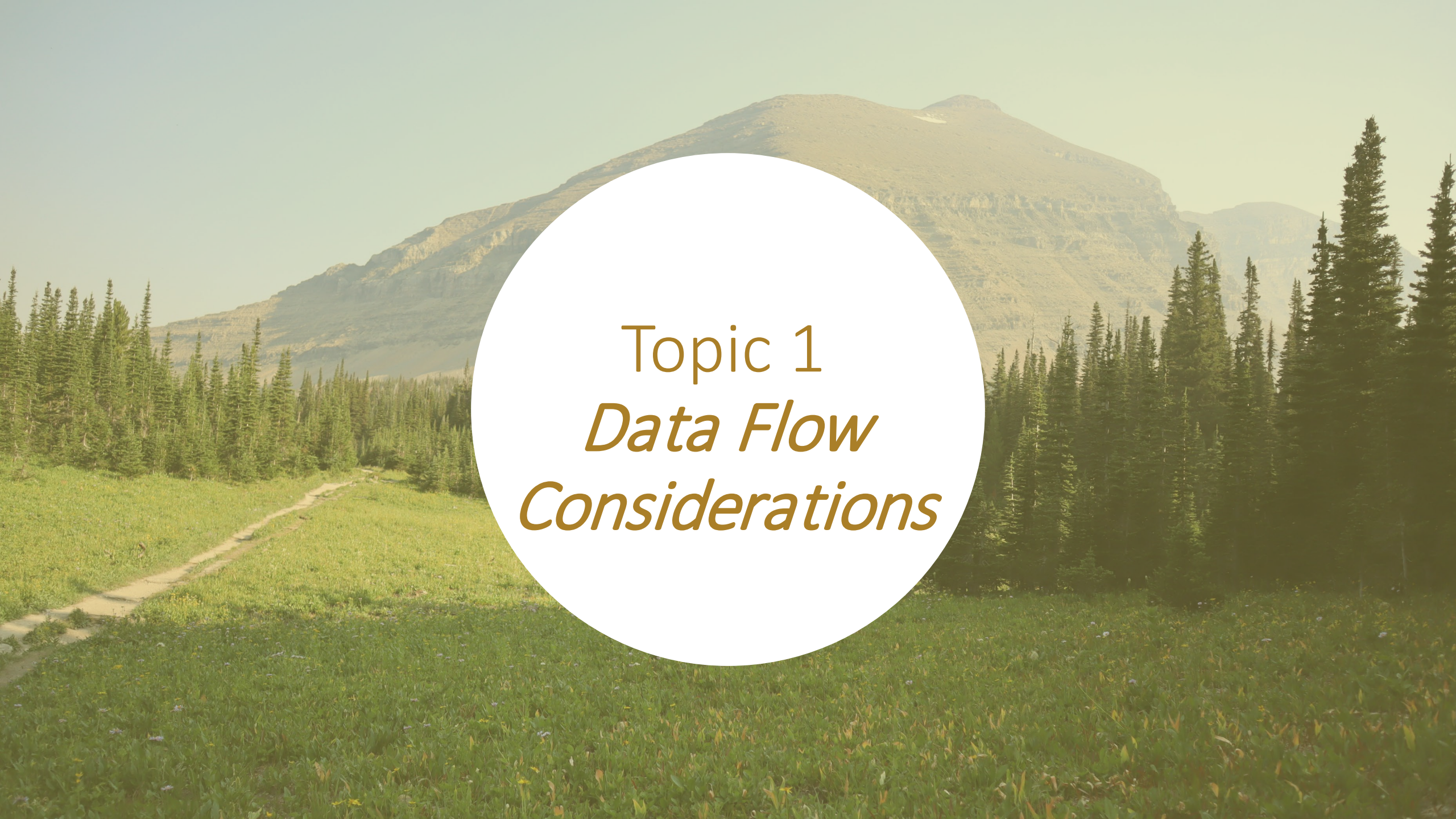
UTILIZE recognized best practices across clinical and business processes

PROVIDE timely and complete communication, training and tools to support a successful deployment

April 2024 Focus Group Highlights

April 23, 2024 – Focus Group Summary

- 53 Participants from 10 different I/T/U's
- Many of the participants are working with different EHRs with different challenges
- Many of the participants have unique experiences in migrating to a new EHR, which brings a lot of knowledge to IHS so we can learn from your lessons learned
- The insights and information that was provided will help IHS in making better decisions and was very appreciated


Topic 1
Data Flow
Considerations

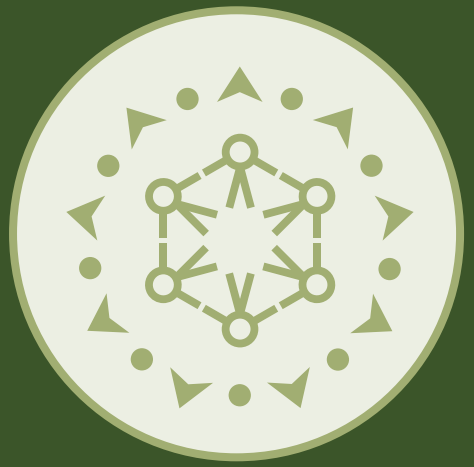
Topic 1 Discussion & Questions

Topic 2
Data Environment

Topic 2 Discussion & Questions

References

- IHS Health Modernization webpage:
  https://www.ihs.gov/hit/

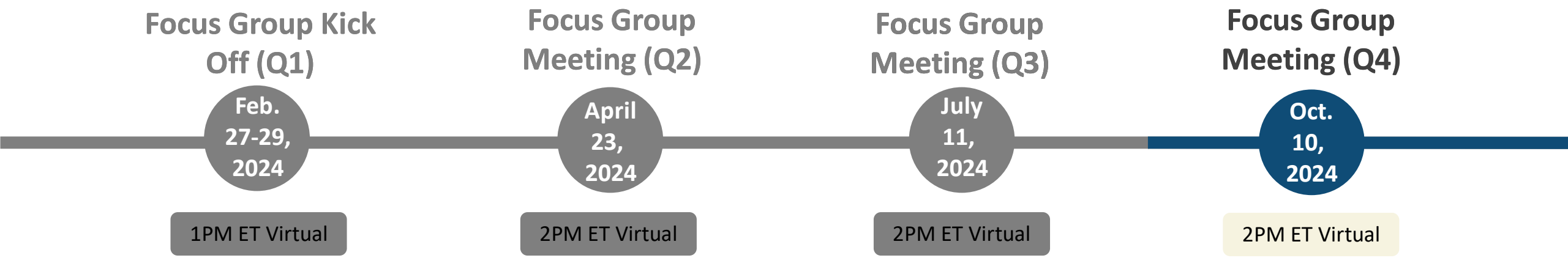


Planning for Next Meeting

Eric J. Newland - *Data Management & Analytics Focus Group Facilitator*

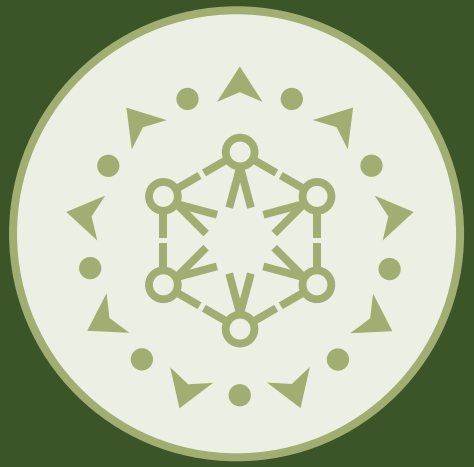
Upcoming 2024 Focus Group Sessions

Each Focus Group session is held every 3 months (quarterly)



**Subject to change based on participation*

Submit Topic Requests to Modernization@ihs.gov



Upcoming Engagements

Eric J. Newland - *Data Management & Analytics Focus Group Facilitator*

Statement of Interest

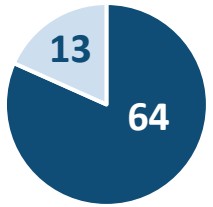
The IHS desires to learn which tribal and urban health care entities have an interest in becoming a tenant on the shared system.

Opportunity for Tribes and urban Indian organizations to formally express interest in participating in the IHS enterprise EHR solution

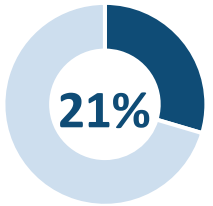
The IHS shared a Statement of Interest form where tribal and urban health care entities can indicate their interest in partnering with the IHS on the shared enterprise solution. The Statement of Interest is **NON-BINDING** and will connect partners to support system configuration, organizational assessment, and implementation planning.

The Statement of Interest was attached to a Dear Tribal Leader and Urban Indian Organization Leader letter published on June 29, 2023.

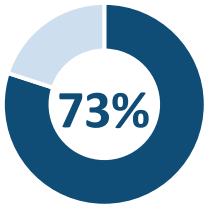
The IHS has received **77** Statement of Interest documents to date.



64 tribal partners and **13 urban Indian organizations** have submitted a Statement of Interest to date



21% already use commercial health IT solutions other than or alongside RPMS



73% of respondents desire to implement **early** in the Modernization Program

As of July 10, 2024

AUGUST

TRIBAL CONSULTATION AND URBAN CONFER

Multi-Tenant Domain Considerations

Hosted by the IHS Health IT Modernization Program

AUGUST 8, 2024

1:30-3:00 p.m. ET

VIA ZOOM

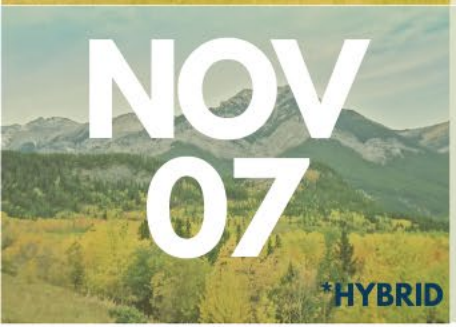
2024 TRIBAL CONSULTATION AND URBAN CONFER

with the Health IT Modernization Program

Tribal Consultation and Urban Confer (TC/UC) events provide an opportunity to work with our partners to provide and connect technology, business systems, and data to help providers and patients make informed decisions to improve care and health outcomes across Indian Country.

Scan or click the QR codes to register

Multi-Tenant Domain Considerations



Site Readiness and Training

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