

Audit Tips non-RPMS EMRs

Alaska Area

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New to EMR Audit

- First Audit with Cerner 2014
- ADC helped determine sample size
- Completed paper audit
- Helped to learn how to navigate EMR
- Helped to identify areas for documentation improvement
- Plan ahead and allow plenty of time



Learned Experience

- Partnered with data analyst
 - Periodic check-ins throughout the year
- Partnered with EMR team
 - Learned EMR capabilities

Audit elements incorporated into daily tasks



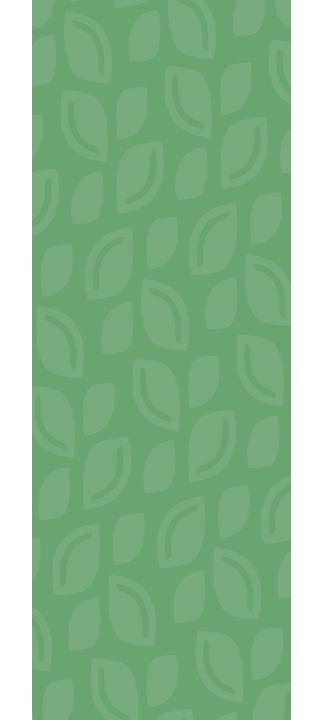
Preparing for the Audit

- Identify patients
 - Begin early
 - Review diagnostic criteria
 - Review patients from previous year's audits
- Identify new patients
 - Identify available resources/tools
- Identify a champion provider



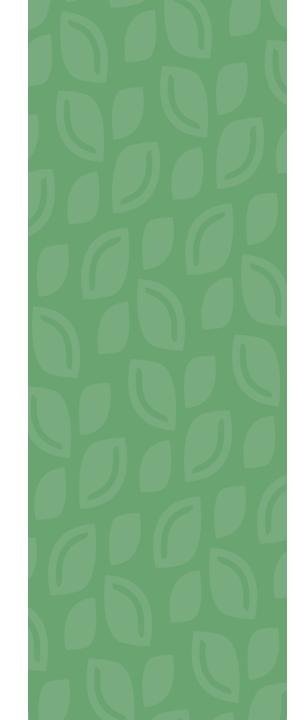
Preparing for the Audit

- Review Audit Elements
 - Identify where these are stored
 - Identify ways to collect data
- Work with your EMR team
 - Discreet data
 - Free text data
 - Back-end codes
- Partner with frontline staff



Ways to find Data-Discreet

| Intake | | | | |
|--------------------------------------|---|--|--|--|
| Chief Complaint | | | | |
| Patient Type | Prediabetes Diabetes Type 1 Diabetes Type 2 Gestational Diabetes Other: | | | |
| Diabetes Education Encounter Type | O VTC O Telephone O In Person O Chart Review Only O Attempted Contact | | | |
| Verbal Consent | O Patient gave verbal consent for telehealth appointment | | | |
| Patient's Location | ∨ If other, please specify | | | |
| Educator's Location: | ∨ If other, please specify | | | |
| Pregnant? | O Yes O No O N/A | | | |
| Annual Re-Assessment | O Yes O No | | | |
| Depression Screen | Completed Not done Declined | | | |



Ways to find Data-Free text

Education

DMNT Education Richtext: provided exercise information

Tressler PharmD, Elizabeth - 10/23/2024 3:28 PM AKDT

Result type: Diabetes Educator Intake - Text
Result date: October 23, 2024 3:28 PM AKDT

Result status: Auth (Verified)

Result title: Diabetes Educator Form

Performed by: Tressler PharmD, Elizabeth on October 23, 2024 3:28 PM AKDT Verified by: Tressler PharmD, Elizabeth on October 23, 2024 3:28 PM AKDT

Encounter info: 003141264, YKDRH, Outpatient, 3/15/2024 - 3/15/2024

2. DM2 (diabetes mellitus, type 2)

Recommended to start receiving her long-term insulin and get her continuous glucose monitor, put back on so that she can keep track of her blood sugars. She appeared well. Recommended to avoid candy, cakes, pies, donuts, ice cream, and soda pops.

Recommended to avoid all types of sugary drinks.

Recommended to reduce intake of rice, potatoes, noodles, pasta, and breads.

Recommended to walk 5 times a week for 30 minutes (15 minutes out and 15 minutes back).



Ways to find Data-Coding

DIAGNOSIS

| Code | POA | Description | Type |
|-----------|-----|--|-------|
| E11.9 | | Type 2 diabetes mellitus without complications | Admit |
| Principal | | | |
| E11.9 | | Type 2 diabetes mellitus without complications | Final |
| Secondary | | | |
| M06.9 | | Rheumatoid arthritis, unspecified | Final |
| R12 | | Heartburn | Final |
| Z79.84 | | Long term (current) use of oral hypoglycemic drugs | Final |

REASON FOR VISIT DX:

FINAL DX:

PRINCIPAL:

H52.13 Myopia, bilateral

SECONDARY:

H52.223 Regular astigmatism, bilateral

H52.4 Presbyopia

H04.123 Dry eye syndrome of bilateral lacrimal glands
Ell.9 Type 2 diabetes mellitus without complications
Z79.84 Long term (current) use of oral hypoglycemic drugs



Ways to find Data-Coding

Tracking Types

Diabetes Tracking (i2i) IHS DM Patients 2023

D0150 - Comp Exam Age 3+ yrs





DM (diabetes mellitus), type 2, uncontroll... Type II diabetes mellitus uncontrolled

6/21/2010

Active

SNOMED CT 2842387018



Preparing for Upload

- Have a designated folder
- U se consistent naming conventions
- Save original file with patient identifiers
 - Use this when fixing errors
- Practice uploading in advance
- Check column headings before uploading



Data Quality Checks

- Use the Data Quality Check Process
 - Helps to identify bulk errors
 - Helps to identify individual errors
 - Refer back to original file with patient identifiers
 - Don't expect perfection
 - Learn every year
 - Keep notes on challenges



Use your Data

- SDPI Grant Application
- SDPI Annual Progress Report
- RKM Data
- Board Reports
- Hospital Committee Reports
- Internal Department Reports



Completed A1C's and Foot Exams







Completed Eye and Dental Exams

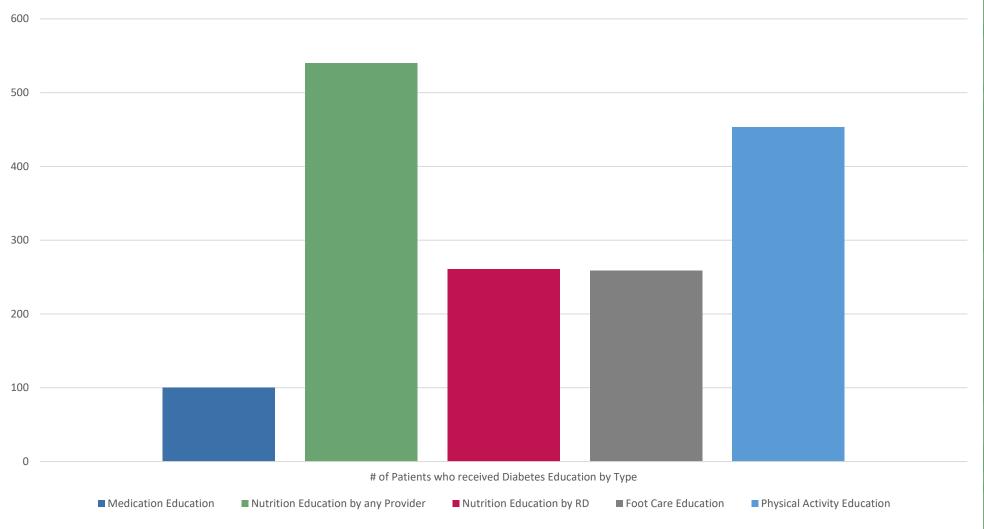


Dental Exams





Diabetes Education





Guide and Improve Patient Care

Diabetes Patients



Comp. Care (Any A1C)



