



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Pharmacy Point of Sale

(ABSP)

Addendum to User Manual

Version 1.0 Patch 55
February 2025

Office of Information Technology
Division of Information Resource Management

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1.0 Introduction

This document provides information for the user pertaining to software enhancements and minor corrections included in Pharmacy Point of Sale (ABSP) v1.0 Patch 55. Please distribute this addendum to your pharmacy billing staff prior to patch installation.

1.1 Summary of Changes

FID115325–A report called Corrupt Response/Broken PCC Link Report was added to the Maintenance Reports menu to provide a list of claims that are marked with a status of ‘PCC Link problem during visit lookup (code 12)’ or ‘Corrupt Response (code 6501)’.

FID115915–The REceipt option in the Claims Data Entry Screen (U) was restored to its pre-patch 54 display to ensure the entire receipt is displayed to the user.

FID115917–The Claims Data Entry Screen (U) was restored to its pre-p54 display. Patch 54 moved the ‘Comments’ field to the far right, making it cumbersome to view the status of a prescription.

FID116942–The patch installation process will check to see if the Medicare Part D Eligibility Check option (ELIG) and the Private Insurance Eligibility Check option (PRIV) are active and available on the Pharmacy Electronic Claims Reports menu (RPT). If they are not active, the installation process will activate them.

FID117693–The patch installation process will check to ensure that the DEFAULT DIAL OUT field in the ABSP Setup file is set to HTTP POST. If it is not set to HTTP POST, the installation process will change it. The installation process will also check to ensure that the RX–DIAL OUT TO field in the ABSP Insurer file is set to HTTP POST for all insurers. Any insurers that aren’t set to HTTP POST will be changed.

FID118066–The REST option (Restore deferred claims from Optum Outage) and the ZERO option (Reset Queue to zero & Poke) were added back to the Pharmacy POS Manager Menu. These options were added in ABSP p53 but inadvertently removed in ABSP p54.

2.0 Patch Details

2.1 Corrupt Response/Broken PCC Link Report

A new report called Corrupt Response/Broken PCC Link Report was added to the Maintenance Reports menu (RPT > MNT > CORR) to provide a list of claims that are marked with a status of ‘PCC Link problem during visit lookup (code 12)’ or ‘Corrupt Response (code 6501)’. These claims are not provided on any other Point of Sale report. It is recommended that the CORR report is run and reviewed by all sites after p55 has been installed.

```

PHARMACY POINT OF SALE      Jan 07, 2025 13:55:36      Page: 1 of 1
All prescriptions for patient DEMO,PATIENT
With activity in the past 365 da

#      PATIENT/PRESCRIPTION      COMMENTS
-----
1  done DEMO,PATIENT      ** FINISHED ** not electronic **
2      TYLENOL 500MG      MAR 16,2024@07:02, FILL MAR 12,2024 PCC Link prob
3      LISINOPRIL 20MG      MAR 30,2024@13:24, FILL MAR 30,2024 CORRUPT RESPONSE

Enter ?? for more actions >>>
NEW  Send new claims      DIS  Dismiss patient      RCA  Request cancellation
CU   Continuous update    SP   Print single patient  REV  Reverse a paid claim
CLO  Close Claim          PA   Print all             RES  Resubmit a claim
EV   Edit view screen      LOG  Print claim log      REC  Print receipt/DUR info
Select Action:Quit//
    
```

Figure 2-1: CORR claims as viewed in User Menu

The CORR report requires that a date range be entered and an output type be selected. The first time the report is run, the date range entered should go back far enough to capture any claims that fall within insurer timely filing limits.

```

*****
* PHARMACY POINT OF SALE V1.0 P55 *
* 2021 DEMO HOSPITAL (INST) *
* Maintenance Reports *
*****

DUP  Duplicate claims report (should be none)
MISS Find prescriptions missed by POS
NRV  Reversals needed
URM  Update Report Master File for a date range
STR  List possibly stranded claims
CORR Corrupt Response/Broken PCC Link Report

Select Maintenance Reports <TEST ACCOUNT> Option: CORR Corrupt Response Report

===== Entry of TRANSACTION LAST UPDATED Range =====
    
```

```

Enter STARTING TRANSACTION LAST UPDATED for the Report: 3/1/24 (MAR 01, 2024)

Enter ENDING DATE for the Report: T (JAN 07, 2025)

Select one of the following:

    1          Simple Output
    2          Delimited Output

Select TYPE of LISTING:

```

Figure 2-2: Accessing the CORR report and entering a date range

There are two output options: Simple Output and Delimited Output. The Simple Output is intended to be run to the user's display screen or captured in a session log and provides the following information: Patient, Chart Number, Drug, Transaction Last Updated, Transaction Text, and Transaction Code.

```

Select one of the following:

    1          Simple Output
    2          Delimited Output

Select TYPE of LISTING: 1 Simple Output
Output DEVICE: HOME// Virtual

WARNING: Confidential Patient Information, Privacy Act Applies

Corrupted Response/Broken PCC Link Report          JAN 7,2025@10:37:39 Page 1
-----
Patient: DEMO,PATIENT
Chart Number: 123456
Drug: TYLENOL 500MG
Transaction Last Updated: MAR 16, 2024@07:02:03
Transaction Text: PCC Link problem during visit lookup
Transaction Code: 12
-----
Patient: DEMO,MISTER
Chart Number: 654321
Drug: DIAZEPAM 5MG TAB
Transaction Last Updated: JUN 21, 2024@15:42:21
Transaction Text: CORRUPT RESPONSE
Transaction Code: 6501
-----
Patient: DEMO,PATIENT
Chart Number: 123456
Drug: ATENOLOL 25MG TAB
Transaction Last Updated: SEP 14, 2024@17:32:30
Transaction Text: CORRUPT RESPONSE
Transaction Code: 6501
-----
Patient: PATIENT,DEMO
Chart Number: 111111
Drug: CLOTRIMAZOLE 1% TOP CREAM
Transaction Last Updated: OCT 02, 2024@13:03:23
Transaction Text: PCC Link problem during visit lookup
Transaction Code: 12
-----
Patient: PATIENT,TEST

```

```

Chart Number: 222222
Drug: LEVOTHYROXINE 0.05MG TAB
Transaction Last Updated: DEC 13, 2024@13:04:50
Transaction Text: PCC Link problem during visit lookup[Previously: No insuranc
Transaction Code: 12
-----
E N D   O F   R E P O R T

```

Figure 2-3: CORR Simple Output example

The Delimited Output is intended to be exported from RPMS to your local host file server and imported into Excel. It provides the following information: Patient, Chart Number, DOB, RX#, Drug, Transaction Last Updated, Transaction Text, and Transaction Code.

At the 'Path' prompt, type the name of your site's directory path and <enter>. This is where RPMS will send the report. At the 'Filename' prompt, type a name for the exported report and <enter>. It is not necessary to append the filename with '.txt' but you may do so if desired.

Note: The 'Path' used in the example below is just an example. If you're not sure what your site's directory path is, please contact your local IT or Site Manager.

```

Select Maintenance Reports <TEST ACCOUNT> Option: CORR   Corrupt Response Report
===== Entry of TRANSACTION LAST UPDATED Range =====
Enter STARTING TRANSACTION LAST UPDATED for the Report:  3/1/24   (MAR 01, 2024)
Enter ENDING DATE for the Report:  T   (JAN 07, 2025)

  Select one of the following:
      1          Simple Output
      2          Delimited Output

Select TYPE of LISTING: 2   Delimited Output
Path: G:\PUB\
Filename: CORR REPORT EXPORT

  DUP   Duplicate claims report (should be none)
  MISS  Find prescriptions missed by POS
  NRV   Reversals needed
  URM   Update Report Master File for a date range
  STR   List possibly stranded claims
  CORR  Corrupt Response Report

```

Figure 2-4: Running the CORR Delimited Output option

After the report is run in RPMS, access your site's server and find your exported report. The unformatted report will look similar to the example below when opened with Notepad. Notice the report data is delimited, or separated, by a caret (^).

```

WARNING: Confidential Patient Information, Privacy Act Applies

Corrupted Response/Broken PCC Link Report          JAN 7,2025@15:25:15

Patient^Chart Number^DOB^RX#^Drug^Transaction Last Updated^Transaction
Text^Transaction Code
DEMO,PATIENT^123456^01/01/2001^121314^TYLENOL 500MG^03/16/2024^PCC Link problem
during visit lookup^12
DEMO,MISTER^654321^02/02/1980^121318^DIAZEPAM 5MG TAB^06/21/2024^CORRUPT
RESPONSE^6501
DEMO,PATIENT^123456^01/01/2001^121321^ATENOLOL 25MG TAB^09/14/2024^ CORRUPT
RESPONSE^6501
PATIENT,DEMO^111111^08/22/1960^121384^CLOTRIMAZOLE 1% TOP CREAM ^10/02/2024^PCC
Link problem during visit lookup^12
PATIENT,TEST^222222^03/21/1997^121390^LEVOTHYROXINE 0.05MG TAB^12/13/2024^PCC Link
problem during visit lookup[Previously: No insuranc^12

E N D   O F   R E P O R T
    
```

Figure 2-5: Exported CORR Delimited Output report example opened with Notepad

Import or copy the report data into Excel, using a carat (^) as the delimiter. Once the report has been imported and formatted as desired, it will look something like the example below.

	A	B	C	D	E	F	G	H
	Patient	Chart Number	DOB	RX#	Drug	Transaction Last Updated	Transaction Text	Transaction Code
1	DEMO,PATIENT	123456	1/1/2001	121314	TYLENOL 500MG	3/16/2024	PCC Link problem during visit lookup	12
2	DEMO,PATIENT	123456	1/1/2001	121321	ATENOLOL 25MG TAB	9/14/2024	CORRUPT RESPONSE	6501
3	DEMO,MISTER	654321	2/2/1980	121318	DIAZEPAM 5MG TAB	6/21/2024	CORRUPT RESPONSE	6501
4	DEMO,PATIENT	123456	1/1/2001	121321	ATENOLOL 25MG TAB	9/14/2024	CORRUPT RESPONSE	6501
5	PATIENT,DEMO	111111	8/22/1960	121384	CLOTRIMAZOLE 1% TOP CREAM	10/2/2024	PCC Link problem during visit lookup	12
6	PATIENT,TEST	222222	3/21/1997	121390	LEVOTHYROXINE 0.05MG TAB	12/13/2024	PCC Link problem during visit lookup[Previously: No insuranc	12

Figure 2-6: Exported CORR Delimited Output report example imported to Excel

Acronym List

Acronym	Term Meaning
ABSP	Acronym assigned to the Pharmacy Point of Sale application
DOB	Date of Birth
IHS	Indian Health Service
FID	Feature Identification - a number assigned to a software change request
HTTP	HyperText Transfer Protocol – a type of internet communication
IHS	Indian Health Service
IT	Information Technology
PCC	Acronym assigned to the Patient Care Component application
RPMS	Resource and Patient Management System
RX#	Prescription Number

Contact Information

If you have any questions or comments regarding this distribution, please contact the IHS IT Service Desk.

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