



Special Diabetes Program for Indians (SDPI)

# Using Electronic Medical Record (EMR) System/WebAudit for RKM Data Submission

IHS Division of Diabetes Treatment and Prevention  
October 19, 2023

# SDPI – Commonly Used Abbreviations

- ADC = Area Diabetes Consultant
- Audit = IHS Diabetes Care and Outcomes Audit
- Best Practice = SDPI Diabetes Best Practice
- DDTP = IHS Division of Diabetes Treatment and Prevention
- DGM = IHS Division of Grants Management
- DMS = Diabetes Management System
- EMR = Electronic Medical Record
- NoA = Notice of Award for your SDPI Grant
- PHI = Protected Health Information
- PII = Personally Identifying Information
- RKM = Required Key Measure
- RPMS = Resource & Patient Management System
- SDPI = Special Diabetes Program for Indians
- SOS = SDPI Outcomes System

# What we'll be talking about today:

1. Brief recap of the Target Group for Best Practices and RKM Submission
2. Create a SDPI Register for your Target Group members
3. Generate a list of your Target Group members in QMAN
4. Create and Upload Audit Data File to upload into the WebAudit
5. Pull RKM data from the WebAudit System into the SOS System
6. Questions

# Recap of Requirements for 2023

## 1. Best Practice Requirements:

- a. Selected one Best Practice
- b. Described proposed activities/services
- c. Described and determined size of Target Group

## 2. RKM Data Submission into SDPI Outcomes System (SOS):

- a. Baseline (required)
- b. Midyear (optional)
- c. Final (required)

## 3. Guidance - Select a Best Practice that:

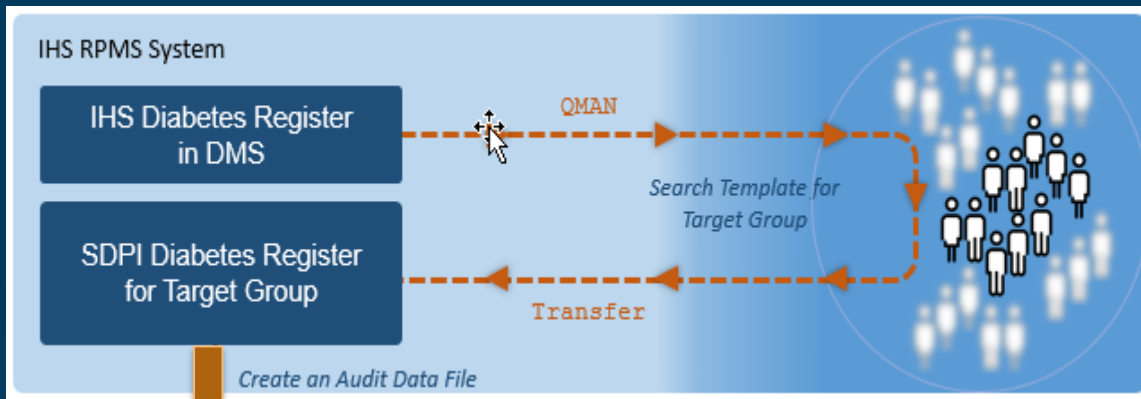
- a. Addresses needs identified in your community
- b. You could “move the needle on”, show improvement using RKM data

# Data Submission: Process and Methods Using an EMR

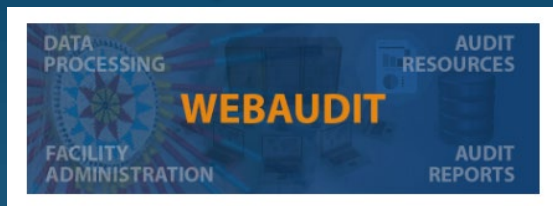
# Overview of steps for collecting and submitting RKM data

1. SOS access: Request (if you don't already have it).
2. Target Group:
  - a. Set up a list to track your Target Group. Add members when you know who they are.
  - b. Collect RKM data for Target Group members.
3. Best Practice and Target Group info: Enter into the SOS.
4. RKM data:
  - a. Gather/track locally or from RPMS/other EMR.
  - b. Submit to DDTP via the SOS.

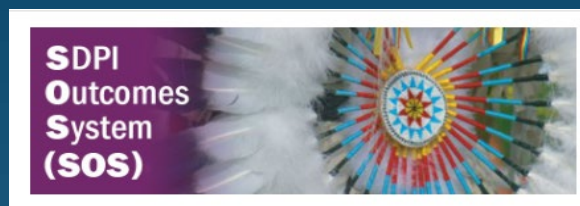
# RPMS: DMS to SOS Journey



```
Audit2023DemoData_N5.txt - Notepad
File Edit Format View Help
AUDITDATE^FACILITYNA^REVIEWER^STATE^MOB^YOB^SEX^DODX^DMTYPE^TOBSCREEN^TOBACCO^TOBCOUNSEL^ENDSSCREEN^ENDSSTATUS^FEET^INC
12/31/2022^DEMODATA^KLS^NM^6^1963^2^1/19/2012^2^1^2^ ^1^2^5^3.78^171^1^127^80^126^81^185^62^1^1^1^2^1^1^2^1^1^2^2^1^2^2^1
12/31/2022^DEMODATA^KLS^NM^3^1953^1^11/3/1995^2^1^2^ ^1^2^5^0.91^133^1^153^88^134^64^151^77^1^1^1^2^1^1^2^1^1^2^1^1^2^2^2^2
12/31/2022^DEMODATA^KLS^NM^5^1964^2^3/1/1985^2^1^2^ ^1^2^5^4^180^1^123^73^136^97^128^84^1^1^2^2^1^4^1^1^2^1^1^2^1^1^2^2^2^2
12/31/2022^DEMODATA^KLS^NM^3^1957^1^6/10/2011^2^1^2^ ^1^2^5^0.63^160^1^147^74^138^81^157^71^1^1^1^2^1^1^2^1^1^2^2^1^2^1^2
12/31/2022^DEMODATA^KLS^NM^12^1959^2^1/1/1982^2^1^2^ ^1^2^5^3^169^1^128^79^124^78^119^73^1^1^1^1^1^1^ ^2^1^1^2^1^1^2^1^1^2^1^2^1^2
```




Upload as Interim Audit



Pull Interim Audit into SOS

# Methods to Collect and Submit RKM Data for selected Target Group

- Use one of three methods:
  1. Pull from WebAudit 
  2. Enter Individual
  3. Aggregate Data
- Choice of method depends on a number of factors
  - who is in your Target Group
  - access to RPMS or another EMR system

**Note:** You don't have to be on RPMS to use the WebAudit.



# Electronic Audits – RPMS vs. Other EMRs

- The process and requirements for conducting an electronic Audit depends on the EMR system being used.
- If using a non-RPMS system, then you will have to work closely with your IT and/or software provider to submit data electronically.
- The Audit data file has to be in a specified “delimited text” format in order to upload into the WebAudit program.
  - Applies for both RPMS and non-RPMS users.

# Audits for RPMS vs. other EMRs

Below are some specific examples. There are many other differences!

Activity	RPMS	Other EMR
Software programming: done by ...	IHS	Software company or vendor
Preparation	-Install patch –DMS (V2- P16) -Update site populated taxonomies -Review and update DM registry or create list of diabetes patients	Software dependent
Education documentation	RPMS specific coding - Taxonomies, clinic codes	System dependent

# RKM Data Sources

	RPMS or another EMR	Other
<b>Target Group List: Local</b>	Set up a register or template (different from main DM registry)	Keep track using Excel, paper, other
<b>Target Group List: Submitting to IHS</b>	Upload and store in WebAudit	Enter into SOS
<b>RKM Data for Target Group Members</b>	Upload and store in WebAudit	Enter into SOS
<b>Baseline RKM Result</b>	<p>Two options:</p> <ol style="list-style-type: none"> <li>1. Create Audit data file for Target Group for Jan-Dec of previous year&gt;Upload into WebAudit&gt;Pull into SOS</li> <li>2. Aggregate (generally only for education BPs)</li> </ol>	<p>Two options:</p> <ol style="list-style-type: none"> <li>1. Individual Entry</li> <li>2. Aggregate (often appropriate for education BP)</li> </ol>
<b>Final RKM Result</b>	Create Audit data file for Target Group for Jan-Dec of budget period>Upload into WebAudit>Pull into SOS	Submit into SOS using Individual Entry

# Reasons to create a separate SDPI Register or Template from an IHS Register

- IHS Diabetes registers are usually updated throughout the year:
  - adding new diabetes patients
  - removing patients because they are no longer active at your facility
- SDPI Target Group members should remain the same during the grant period. Generally patients/participants will not be added.
- SDPI Target Group members may include some or all of the patients on your IHS Diabetes Register.
- An Audit report, RKM report, and Audit data export file can be generated in the RPMS/DMS program from an SDPI Register or Template.

**Note:** RPMS iCare panel or Excel spreadsheet can be created for tracking, but you cannot run a Diabetes Audit on these.

# Register vs Template

	Register	Template
<b>Target Group List: Local</b>	<p>Create a new Register in RPMS Case Management for SDPI TG Register separate from the IHS DM Register</p> <ul style="list-style-type: none"> <li>Active patients</li> </ul>	<p>Create a Template in QMAN from IHS DM Register</p> <ul style="list-style-type: none"> <li>Active patients</li> </ul>
	<p>Populate SDPI Target Group Register:</p> <ol style="list-style-type: none"> <li>Enter patients manually (one at a time)</li> <li>Transfer patients from a QMAN-generated search template</li> </ol>	<p>QMAN Search Template</p> <ol style="list-style-type: none"> <li>One time search that remains static</li> <li>Can be used for reporting Baseline, Mid and Final Reporting</li> </ol>
<b>RKM Data Submission</b>	<ol style="list-style-type: none"> <li>In DMS create an Audit data file for Target Group using <b>SDPI TG Diabetes Register</b> for Jan-Dec of previous year&gt;Upload into WebAudit&gt;Pull into SOS</li> </ol>	<ol style="list-style-type: none"> <li>In DMS create an Audit data file for Target Group using <b>Search Template</b> created for Jan-Dec of previous year&gt;Upload into WebAudit&gt;Pull into SOS</li> </ol>

# IHS RPMS: DMS-Case Management-QMAN

- If you don't have access to the RPMS DMS, Case Management System (ACM) or QMAN, consult with your local IT about getting access.
- System users will require the following Security Keys :

## **Diabetes Management System:**

BDMZMENU  
BDMZ REGISTER MAINTENANCE  
BDMZ SWITCH OLD DX ENTRIES

## **Case Management System:**

ACMZMENU

## **PCC Management Reports:**

APCLZMENU  
APCLZ TAXONOMY SETUP

## **QMAN (menu option in DMS; but these keys are needed)**

AMQQZMENU  
AMQQZCLIN  
AMQQZRPT

# Case Management: Creating a Register

\*\*\*\*\*  
\*\* CASE MANAGEMENT SYSTEM \*\*  
\*\*\*\*\*

MAIN MENU

**CR Create/Modify Register Structure**

**AU Add Authorized Users**

BL Build Supporting Lists

DL Display Supporting Lists ...

**AD Add/Delete Patients ...**

DE Data Entry

RG Report Generation ...

RD Resource Directory ...

QMAN Q-Man (PCC Query Utility)

DEL Delete Entire Register

CLM Custom letter Management ...

ECR Display/Edit Register Creator

LTR Manage Recall Letters ...

PDM Install Pre-Diabetes Register

IDR Install IHS Diabetes Register

Select Case Management System <TEST ACCOUNT> Option: **CR**



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# CASE MANAGEMENT SYSTEM

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## REGISTER SELECTION UTILITY

IHS **DIABETES**

2021 SDPI **DIABETES**

2023 DKB **DIABETES**

SDPI NON **DIABETES**

DKB **PREDIABETES**

**DIABETES** REGISTER

IHS **PREDIABETES**

2023 SPECIAL **DIABETES** PI

DKB **DIABETES** REGISTER

SDPI **diabetes** register

REGISTER: **2023 SDPI DIABETES** [ENTER]

**Note: “DIABETES”** has to be in the “Register” Name.

## REGISTER: **2023 SDPI DIABETES**

Are you adding '**2023 SDPI DIABETES**' as

a new CMS REGISTER TYPE (the 42ND)? No// Y (Yes)

REGISTER NAME: 2023 SDPI DIABETES// **[ENTER]**

DATE ESTABLSD: T (OCT 13, 2023)

REGISTER CREATOR: WILEY-BRADLEY,DORINDA//

HEALTH SUMMARY DISPLAY: ??

A "YES" entry will display a message on the PCC Health Summary that the patient is a member of this Register. Consider the CONFIDENTIAL nature of this Register before answering "YES".

Choose from:

1 YES

0 NO

HEALTH SUMMARY DISPLAY: N NO

BRIEF DESCRIPTION: **SDPI PARTICIPANT LIST 2023**

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## CUSTOMIZE 2023 SDPI DIABETES REGISTER

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- |                          |                       |
|--------------------------|-----------------------|
| 1) CARE PLANS            | 9) FAMILY MEMBERS     |
| 2) CASE HISTORY          | 10) INTERVENTIONS     |
| 3) CASE REVIEW DATES <** | 11) MEASUREMENTS      |
| 4) COMMENTS              | 12) MEDICATIONS       |
| 5) COMPLICATIONS         | 13) RECALL DATES      |
| 6) DIAGNOSES             | 14) REGISTER DATA <** |
| 7) DIAGNOSTIC CRITERIA   | 15) RISK FACTORS      |
| 8) ETIOLOGY              | 16) SERVICES          |
|                          | 17) All data types    |

<\*\* Indicates automatic selection of Register Component

'A' to ADD, 'D' to DELETE option(s) or 'H' for HELP ==> [ENTER]

# Adding Authorized Users to New Registry

```
*****  
**      CASE MANAGEMENT SYSTEM      **  
*****
```

## MAIN MENU

```
CR   Create/Modify Register Structure  
AU  Add Authorized Users  
BL   Build Supporting Lists  
DL   Display Supporting Lists ...  
AD   Add/Delete Patients ...  
DE   Data Entry  
RG   Report Generation ...  
RD   Resource Directory ...  
QMAN Q-Man (PCC Query Utility)  
DEL  Delete Entire Register
```

Select Case Management System Option: **AU**

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# CASE MANAGEMENT SYSTEM

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## REGISTER SELECTION UTILITY

IHS DIABETES

2021 SDPI DIABETES

2023 DKB DIABETES

SDPI NON DIABETES

DKB PREDIABETES REGISTER

IHS PREDIABETES

2023 SPECIAL DIABETES PI

DKB DIABETES REGISTER

SDPI diabetes register

**2023 SDPI DIABETES**

REGISTER: **2023 SDPI DIABETES [ENTER]**

# Authorized User

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2023 SDPI DIABETES REGISTER

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## AUTHORIZED USERS

Select AUTHORIZED USER: **WILEY-BRADLEY,DORINDA**

Are you adding 'WILEY-BRADLEY,DORINDA' as

a new AUTHORIZED USER (the 1ST for this CMS REGISTER TYPE)?

No// **Y (Yes)**

Select AUTHORIZED USER: **[Add Additional Users]**

# Manual Entry Into Registry in CMS

```
*****  
**      CASE MANAGEMENT SYSTEM      **  
*****
```

## MAIN MENU

```
CR   Create/Modify Register Structure  
AU   Add Authorized Users  
BL   Build Supporting Lists  
DL   Display Supporting Lists ...  
AD   Add/Delete Patients ...  
DE   Data Entry  
RG   Report Generation ...  
RD   Resource Directory ...  
QMAN Q-Man (PCC Query Utility)  
DEL  Delete Entire Register  
CLM  Custom letter Management ...  
LTR  Manage Recall Letters ...  
PDM  Install Pre-Diabetes Register  
IDR  Install IHS Diabetes Register
```

Select Case Management System Option: **AD**

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\*\* CASE MANAGEMENT SYSTEM \*\*

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REGISTER SELECTION UTILITY

2023 DKB DIABETES

2023 SPECIAL DIABETES PI

DKB DIABETES REGISTER

IHS DIABETES

2021 SDPI DIABETES

2024 DIABETES REGISTER

DKB PREDIABETES REGISTER

**2023 SDPI DIABETES**

REGISTER: **2023 SDPI DIABETES**



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## 2023 SDPI DIABETES REGISTER

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### VERSION 2.0 PATIENT DATA MANAGEMENT

**AP** Add Patient(s)

DP Delete Patient from Register

TX Data Transfer From A Search Template

Select Add/Delete Patients Option: **AP**

# Manual Entry of Patient into Registry

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## 2023 SDPI DIABETES REGISTER

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### PATIENT LOOKUP UTILITY

Select CLIENT

NAME OR CHART: 125369 [ENTER NAME OR CHART NUMBER]

# Manual Entry in DMS

\*\*\*\*\*  
\*\* DIABETES MANAGEMENT SYSTEM \*\*  
\*\*\*\*\*

VERSION 2.0 (Patch 16)  
MAIN MENU

**RM** Register Maintenance ...

AS Audit Setup ...

AR Audit Reporting ...

Select Diabetes Management System Option: **RM**

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\*\* DIABETES MANAGEMENT SYSTEM \*\*

\*\*\*\*\*

VERSION 2.0 (Patch 16)  
REGISTER MAINTENANCE

- RM Register Management ...
- PM Patient Management**
- DMU Update Diabetes Patient Data
- AP Add Patients from Template
- DEL Delete Patient from the Register
- LM Letter Management ...
- RR Register Reports ...
- DPCS Display a Patient's DIABETES CARE SUMMARY

Select Register Maintenance Option: **PM**

## Select DIABETES Register

No.	Register Name	# Active	# members	Last patient update members
1	2023 SDPI DIABETES	0	0	06/30/2023
2	DKB PREDIABETES REGISTER	6	6	12/02/2022
3	IHS DIABETES	4	25	12/02/2022

Which REGISTER: (1-2): 1

Register being checked to update status of deceased patients.

THIS SYSTEM CONTAINS CONFIDENTIAL PATIENT INFORMATION COVERED  
BY THE PRIVACY ACT. UNAUTHORIZED USE OF THIS DATA IS ILLEGAL

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\*\* DIABETES MANAGEMENT SYSTEM \*\*

\*\*\*\*\*

VERSION 2.0 (Patch 16)

MAIN MENU – **2023 SDPI DIABETES**

Select PATIENT NAME: **125369**

JALAPENO,JOLLY

F 03-04-1950 XXX-XX-5544 TST 125369

**JALAPENO,JOLLY** is not on  
the **2023 SDPI DIABETES**

Add this client to the Register? NO// **Yes**

**Note:** Review **2023 DMS Orientation Webinar** for additional information.

# QMAN: Creating a Search Template



\*\*\*\*\*  
\*\* CASE MANAGEMENT SYSTEM \*\*

\*\*\*\*\*

MAIN MENU

- CR Create/Modify Register Structure
- AU Add Authorized Users
- BL Build Supporting Lists
- DL Display Supporting Lists ...
- AD Add/Delete Patients ...
- DE Data Entry
- RG Report Generation ...
- RD Resource Directory ...
- QMAN Q-Man (PCC Query Utility)**
- DEL Delete Entire Register
- CLM Custom letter Management ...
- ECR Display/Edit Register Creator
- LTR Manage Recall Letters ...
- PDM Install Pre-Diabetes Register
- IDR Install IHS Diabetes Register

Select Case Management System Option: **QMAN**

\*\*\*\*\* WELCOME TO Q-MAN: THE PCC QUERY UTILITY \*\*\*\*\*

\*\*\*\*\*

\*\* WARNING...Q-Man produces confidential patient information.

\*\* View only in private. Keep all printed reports in a secure area.

\*\* Ask your site manager for the current Q-Man Users Guide.

\*\*\*\*\*

Query utility: IHS PCC SUITE Q-MAN Ver. 2.0

Current user: DORINDA WILEY-BRADLEY

Chart numbers will be displayed for: 2021 DEMO HOSPITAL (INST)

Access to demographic data: PERMITTED

Access to clinical data: PERMITTED

Programmer privileges: YES

Enter RETURN to continue or '^' to exit: [ENTER]

\*\*\*\*\* Q-MAN OPTIONS \*\*\*\*\*

Select one of the following:

- 1 **SEARCH PCC Database (dialogue interface)**
- 2 FAST Facts (natural language interface)
- 3 RUN Search Logic
- 4 VIEW/DELETE Taxonomies and Search Templates
- 5 FILEMAN Print
- 9 HELP
- 0 EXIT

Your choice: SEARCH// PCC Database (dialogue interface) **[ENTER]**

\*\*\*\*\* SEARCH CRITERIA \*\*\*\*\*

What is the subject of your search? LIVING PATIENTS // **REGISTER**  
REGISTER

Include list of upcoming appts for the patient? NO// **[ENTER]**

Which CMS REGISTER: **IHS DIABETES [Your main Diabetes Register]**

Register being checked to update status of deceased patients.

Select the Patient Status for this report

- 1 Active
- 2 Inactive
- 3 Transient
- 4 Unreviewed
- 5 Deceased
- 6 Non-IHS
- 7 Lost to Follow-up
- 8 All Register Patients

Which Status(es): (1-8): 1// 1 **[ENTER]**

Select the Diabetes Register Diagnosis for this report

Select one of the following:

- 1 Type 1
- 2 Type 2
- 3 Type 1 & Type 2
- 4 Gestational DM
- 5 Impaired Glucose Tolerance
- 6 All Diagnoses

Which Register Diagnosis: All Diagnoses// All Diagnoses.... [ENTER]

There are 4 register patients for the combination selected.

Attribute of IHS DIABETES: [ENTER] [No additional attributes]

\*\*\*\*\* Q-MAN OUTPUT OPTIONS \*\*\*\*\*

Select one of the following:

- 1 DISPLAY results on the screen
- 2 PRINT results on paper
- 3 COUNT 'hits'
- 4 STORE results of a search in a FM search template**
- 5 SAVE search logic for future use
- 6 R-MAN special report generator
- 7 DELIMITED file via screen capture
- 9 HELP
- 0 EXIT

Your choice: DISPLAY// **4 STORE results of a search in a FM search template**

Enter the name of the SEARCH TEMPLATE: **DKB 2023 SDPI TEMPLATE**

Enter the name of the **SEARCH TEMPLATE: DKB 2023 SDPI TEMPLATE**

Are you adding '**DKB 2023 SDPI TEMPLATE**' as a new SORT TEMPLATE? No// Y (Yes)

DESCRIPTION:

No existing text

Edit? NO//

Next, you will be asked about creating your template in background...

Answer 'YES' to run in background.

To run in background means to pass the template creation job off to Taskman. Your terminal will be released so additional RPMS work may be performed while the template is being created. When finished, Taskman will send you a Mailman message indicating that the job is ready. Then, you may use the template in future Qman searches, PGEN, VGEN and other reports that can utilize templates.

Answer 'NO', to create the search template in foreground.

While the template is being created, data will be displayed to your screen. When the job has finished, you will have the opportunity to go to PGEN or VGEN. Remember ... some templates may take a very long time to finish.

Press ENTER to continue or '^' to quit:

**Want to run this task in background? No// [ENTER EITHER Y or N]**

...HMMM, HOLD ON..

PATIENTS        2103 D  
NUMBER

---

MOUSE,MICKEY    385465  
NO CASH,JOHNNY 185963  
MOUSE,MINNIE JAN 77778  
JALAPENO,JOLLY 125369

Search template completed...    **[DKB 2023 SDPI TEMPLATE]**

This query generates 4 "hits"

Time required to create search template: 55 SECONDS



Select one of the following:

- P      Go to PGEN
- V      Go to VGEN
- Q      Continue with Qman

Enter your choice: Q// [ENTER]    **EXIT from QMAN**

# Using RPMS to Create a Diabetes Template for Your SDPI Target Group

In RPMS: select Case Management System (ACM) (CSM) (CM)

1. Main Menu select QMAN
2. Select // Search PCC Database
3. Subject of search // **Register** [You will need to name your Registry]
4. Include appointment // No
5. Which CMS Register // [name the diabetes register your are searching]
6. Select patient status // [Active]
7. Select diagnosis// All diagnosis
8. Store results in a search template
9. Name the search template [Use your initials in Search Template]
10. Select how your want to create the template:
  - Yes, if you want template to run in background [Large Registry]
  - No, if you want template to run in the foreground

# Using the Search Template to Populate the SDPI Diabetes Register

\*\*\*\*\*  
\*\* CASE MANAGEMENT SYSTEM \*\*  
\*\*\*\*\*

MAIN MENU

- CR Create/Modify Register Structure
- AU Add Authorized Users
- BL Build Supporting Lists
- DL Display Supporting Lists ...
- AD Add/Delete Patients ...**
- DE Data Entry
- RG Report Generation ...
- RD Resource Directory ...
- QMAN Q-Man (PCC Query Utility)
- DEL Delete Entire Register
- CLM Custom letter Management ...
- ECR Display/Edit Register Creator
- LTR Manage Recall Letters ...
- PDM Install Pre-Diabetes Register
- IDR Install IHS Diabetes Register

Select Case Management System Option: **AD**

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# 2023 SDPI DIABETES REGISTER

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## VERSION 2.0 PATIENT DATA MANAGEMENT

AP Add Patient(s)

DP Delete Patient from Register

**TX Data Transfer From A Search Template**

Select Add/Delete Patients Option: **TX**

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\*\* CASE MANAGEMENT SYSTEM \*\*

\*\*\*\*\*

Transfer from SEARCH TEMPLATE

Select SEARCH TEMPLATE: **DKB 2023 SDPI TEMPLATE**  
(June 30, 2023) User #3020 File #9000001 INQ

There are 4 patients in this SEARCH TEMPLATE.

REGISTER SELECTION UTILITY

IHS DIABETES  
**2023 SDPI DIABETES**

DKB PREDIABETES REGISTER

REGISTER: **2023 SDPI DIABETES**

# REGISTER: 2023 SDPI DIABETES

Register being checked to update status of deceased patients.

Select one of the following:

- A ACTIVE
- I INACTIVE
- U UNREVIEWED

Enter Patient Transfer Status: **A// CTIVE**

The following transfer has been selected:

From SEARCH TEMPLATE: **DKB 2023 SDPI TEMPLATE**

To CMS register: **2023 SDPI DIABETES**

Transfer Status: A - ACTIVE

Is that what you want? No// Y

Transfer of patients will be done in background mode.  
All patients will be entered as ACTIVE. All cases  
should be reviewed and all patient data updated in the  
2023 SDPI DIABETES register.

Press <ENTER> to continue..... [ENTER]

The SDPI DIABETES register is now populated.



# Create an Audit Data (Export) File for Upload into the WebAudit

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**\*\* DIABETES MANAGEMENT SYSTEM \*\***

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**VERSION 2.0 (Patch 16)  
MAIN MENU**

RM Register Maintenance ...

AS Audit Setup ...

AR Audit Reporting ...

Select Diabetes Management System Option: **AR**

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**\*\* DIABETES MANAGEMENT SYSTEM \*\***

\*\*\*\*\*

VERSION 2.0 (Patch 16)  
DEMO HOSPITAL (INST)  
**AUDIT REPORTING**

- DM23 2023 Diabetes Audit**
- DM22 2022 Diabetes Audit
- DM21 2021 Diabetes Audit
- DM20 2020 Diabetes Audit
- DM19 2019 Diabetes Audit

Select Audit Reporting Option: **DM23**

## Select Audit Setup Option: DQC 2023 Data Quality Check Report

In order for the 2023 DM AUDIT Report to find all necessary data, several taxonomies must be established. The following taxonomies are missing or have no entries:

LABORATORY TEST taxonomy [BGP HEP C TESTS TAX] contains a panel test: HEPATITIS C PROFILE and should not.

DRUG taxonomy [DM AUDIT AMYLIN ANALOGUES] has no entries

DRUG taxonomy [DM AUDIT COLESEVELAM DRUGS] has no entries

LABORATORY TEST taxonomy [DM AUDIT HGB A1C TAX] contains a panel test: HGB A1c (R) and should not.

DRUG taxonomy [DM AUDIT SULFONYLUREA-LIKE] has no entries

DRUG taxonomy [DM AUDIT TIRZEPATIDE DRUGS] has no entries

End of taxonomy check. HIT RETURN:

## Select DIABETES Register

No.	Register Name	# Active	# members	Last patient update
-----	---------------	----------	-----------	---------------------

1	2023 DKB DIABETES	6	6	07/24/2023
<b>2</b>	<b>2023 SDPI DIABETES</b>	<b>4</b>	<b>4</b>	<b>06/30/2023</b>
3	IHS DIABETES			

Which REGISTER: (1-5): **2**

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# DIABETES MANAGEMENT SYSTEM

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\*\*\*\*\*

VERSION 2.0 (Patch 17)

MAIN MENU - **2023 SDPI DIABETES**

Enter the date of the audit. This date will be considered the ending date of the audit period. For most data items all data for the period one year prior to this date will be reviewed.

Enter the Audit Date: **06/30/2023** (optional mid-year Interim)

Select one of the following:

- P Individual Patients
- S Search Template of Patients
- C Members of a CMS Register**
- E E-Audit (predefined set of patients)

Run the audit for: P// **C Members of a CMS Register**

Do you want to select register patients with a particular status? Y// **ENTER**

**Which status: A// ACTIVE**

There are **4 patients** in the **2023 SDPI DIABETES** register with a status of A.  
You have selected a register or template/cohort of patients.

You can run the audit just for the subset of patients in the cohort or register who live in a particular community or have a particular primary care provider.

Limit the audit to one or more primary care providers? N// **ENTER**

**Note: (After each // select default by hitting ENTER)**

There are 4 patients selected so far to be used in the audit.

Select one of the following:

- A ALL Patients selected so far
- R RANDOM Sample of the patients selected so far

Do you want to select: A// LL Patients selected so far

Select one of the following:

- 1 Print Individual Reports
- 2 Create AUDIT EXPORT file
- 3 Audit Report (Cumulative Audit)
- 4 Both Individual and Cumulative Audits
- 5 SDPI RKM Report

Enter Print option: 1// 2 Create AUDIT EXPORT file



The file generated will be in a "^" delimited format. You can use this file to review your data in EXCEL if you so choose.

Enter the name of the FILE to be Created (3-20 characters): **DKB 2023 SDPI TG**

I am going to create a file called **dkb 2023 sdpi tg.txt** which will reside in the **G:\EXPORT\** directory on your RPMS server.

It is the same directory that the data export globals are placed.

See your site manager for assistance in finding the file after it is created. **PLEASE jot down and remember the following file name:**

\*\*\*\*\* **dkb 2023 sdpi tg.txt** \*\*\*\*\*

It may be several hours (or overnight) before your report and flat file are finished.

The records that are generated and placed in file **dkb 2023 sdpi tg.txt** are in a format readable by Excel. For a definition of the format please see your user manual.

Is everything ok? Do you want to continue? **Y// Y [ENTER]**

Select one of the following:

- I Include ALL Patients
- E Exclude DEMO Patients
- O Include ONLY DEMO Patients

Demo Patient Inclusion/Exclusion: E// xclude DEMO Patients

Won't you queue this ? Y// [SELECT either Y or N]

Requested Start Time: NOW// [ENTER] or [ENTER a date/time]

Note: QUEUE – may want to select YES if registry is large.

# Audit Export Data File from your Search Template

\*\*\*\*\*

**\*\* DIABETES MANAGEMENT SYSTEM \*\***

\*\*\*\*\*

**VERSION 2.0 (Patch 16)  
MAIN MENU**

RM Register Maintenance ...

AS Audit Setup ...

AR Audit Reporting ...

Select Diabetes Management System Option: **AR**

## Select DIABETES Register

No.	Register Name	# Active members	# members	Last patient update
1	2023 DKB DIABETES	6	6	07/24/2023
2	IHS DIABETES	4	6	06/30/2023
3	2023 SDPI DIABETES	4	4	10/13/2023

Which REGISTER: (1-3): 2

\*\*\*\*\*

\*\* DIABETES MANAGEMENT SYSTEM \*\*

\*\*\*\*\*

VERSION 2.0 (Patch 16)

MAIN MENU – IHS DIABETES [MAIN REGISTRY]

Enter the date of the audit. This date will be considered the ending date of the audit period. For most data items all data for the period one year prior to this date will be reviewed.

Enter the Audit Date: 06/30/2023 (JUN 30, 2023)

Select one of the following:

- P Individual Patients
- S Search Template of Patients**
- C Members of a CMS Register
- E E-Audit (predefined set of patients)

Run the audit for: P// S

Enter Search Template Name: DKB 2023 SDPI TEMPLATE [QMAN SEARCH]

There are 4 patients in the **DKB 2023 SDPI TEMPLATE** template/cohort.

You have selected a register or template/cohort of patients.

You can run the audit just for the subset of patients in the cohort or register who live in a particular community or have a particular primary care provider.

Limit the audit to one or more primary care providers? N// O

Limit the patients who live in a particular community? N// O

**[Hit ENTER for all Defaults]**


Select one of the following:

- 1 Print Individual Reports
- 2 Create AUDIT EXPORT file**
- 3 Audit Report (Cumulative Audit)
- 4 Both Individual and Cumulative Audits
- 5 SDPI RKM Report

Enter Print option: **1// 2** **[Same process for naming Audit Export file]**

# Audit Data File

## Examples:

Name	Type
 dkb 2023 SDPI TG.txt	Text Document

```
Audit2023DemoData_N5.txt - Notepad
File Edit Format View Help
AUDITDATE^FACILITYNA^REVIEWER^STATE^MOB^YOB^SEX^DODX^DMTYPE^TOBSCREEN^TOBACCO^TOBCOUNSEL^ENDSSCREEN^ENDSSTATUS^FEET^INC
12/31/2022^DEMODOATA^KLS^NM^6^1963^2^1/19/2012^2^1^2^ ^1^2^5^3.78^171^1^127^80^126^81^105^62^1^1^1^2^1^2^1^1^2^2^1^2^2^1
12/31/2022^DEMODOATA^KLS^NM^3^1953^1^11/3/1995^2^1^2^ ^1^2^5^0.91^133^1^153^88^134^64^151^77^1^1^1^2^1^2^1^1^2^1^1^2^2^2
12/31/2022^DEMODOATA^KLS^NM^5^1964^2^3/1/1985^2^1^2^ ^1^2^5^4^180^1^123^73^136^97^128^84^1^1^2^2^1^4^1^1^2^1^1^2^1^2^2^2
12/31/2022^DEMODOATA^KLS^NM^3^1957^1^6/10/2011^2^1^2^ ^1^2^5^0.63^160^1^147^74^138^81^157^71^1^1^1^2^1^2^1^1^2^2^1^2^1^2
12/31/2022^DEMODOATA^KLS^NM^12^1959^2^1/1/1982^2^1^2^ ^1^2^5^3^169^1^128^79^124^78^119^73^1^1^1^1^ ^2^1^1^2^1^1^2^1^1^2^1^2
```

## Note:

- IT staff may need to retrieve the Audit Export File
  - Provide the name of the file and where you want it placed
  - Do not send it through email
- The Audit export file contains raw data; don't edit anything here. This can be opened the file using Notepad or other software that allows viewing.
- The original data file is the only one that can be uploaded into the WebAudit.



# DMS: RKM Report

\*\*\*\*\*

**\*\* DIABETES MANAGEMENT SYSTEM \*\***

\*\*\*\*\*

**VERSION 2.0 (Patch 16)  
MAIN MENU**

RM Register Maintenance ...

AS Audit Setup ...

AR Audit Reporting ...

Select Diabetes Management System Option: **AR**

\*\*\*\*\*

**\*\* DIABETES MANAGEMENT SYSTEM \*\***

\*\*\*\*\*

VERSION 2.0 (Patch 16)  
DEMO HOSPITAL (INST)  
**AUDIT REPORTING**

- DM23 2023 Diabetes Audit**
- DM22 2022 Diabetes Audit
- DM21 2021 Diabetes Audit
- DM20 2020 Diabetes Audit
- DM19 2019 Diabetes Audit

Select Audit Reporting Option: **DM23**

\*\*\*\*\*

\*\*

# DIABETES MANAGEMENT SYSTEM

\*\*

\*\*\*\*\*

VERSION 2.0 (Patch 17)

MAIN MENU - **2023 SDPI DIABETES**

Enter the date of the audit. This date will be considered the ending date of the audit period. For most data items all data for the period one year prior to this date will be reviewed.

Enter the Audit Date: 06/03/2023

## Select DIABETES Register

No.	Register Name	# Active	# members	Last patient update
-----	---------------	----------	-----------	---------------------

1	2023 DKB DIABETES	6	6	07/24/2023
<b>2</b>	<b>2023 SDPI DIABETES</b>	<b>4</b>	<b>4</b>	<b>06/30/2023</b>
3	IHS DIABETES	4	6	

Which REGISTER: (1-5): **2**

**Select one of the following:**

- 1 Print Individual Reports
- 2 Create AUDIT EXPORT file
- 3 Audit Report (Cumulative Audit)
- 4 Both Individual and Cumulative Audits
- 5 SDPI RKM Report**

Enter Print option: 1// **5 SDPI RKM Report**

**Select one of the following:**

- I Include ALL Patients
- E Exclude DEMO Patients
- O Include ONLY DEMO Patients

Demo Patient Inclusion/Exclusion: E//

**Select one of the following:**

- P PRINT Output
- B BROWSE Output on Screen

Do you wish to: P// B (BROWSE Output on Screen)

IHS Diabetes Care and Outcomes Audit - RPMS  
 SDPI Required Key Measures Report for 2023 (01/01/2023 to 12/31/2023)

Facility: DEMO HOSPITAL  
 Annual Audit/SDPI Reporting  
 4 patients were audited

	# of Patients (Numerator)	# Considered (Denominator)	Percent
<b>Aspirin or Other Antiplatelet Therapy in Cardiovascular Disease (CVD)</b>			
In patients with diagnosed CVD, aspirin or other antiplatelet/anticoagulant therapy currently prescribed	0	0	0%
<b>Blood Pressure (BP) Control</b>			
BP <140/<90 mmHg (one value or mean of 2 or 3 values)	1	4	25%
<b>Chronic Kidney Disease Screening and Monitoring</b>			
In age >=18 years, both UACR and eGFR done	0	3	0%
<b>Dental Exam</b>			
Dental exam received	0	4	0%
<b>Depression Screening</b>			
Screened and/or active diagnosis during Audit period	0	4	0%
<b>Diabetes-Related Education</b>			
Any diabetes topic (nutrition,	2	4	50%

# SDPI RKM Report

Oct 14, 2023

Page 7

IHS Diabetes Care and Outcomes Audit - RPMS  
SDPI Required Key Measures Report for 2023 (07/01/2022 to 06/30/2023)  
Facility: DEMO HOSPITAL (INST)  
Annual Audit/SDPI Reporting

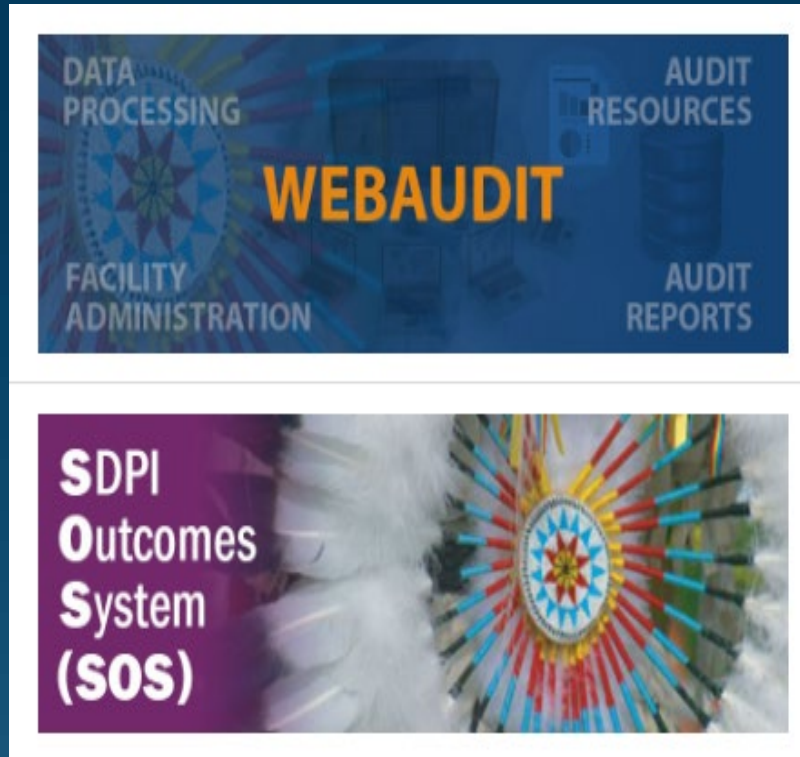
4 patients were audited

	# of Patients (Numerator)	# Considered (Denominator)	Percent
Immunizations: Pneumococcal Pneumococcal vaccine (PCV15, PCV20, or PPSV23) - ever	2	4	50%
Immunizations: Tetanus/Diphtheria Td/Tdap/DTap/DT - past 10 years	0	4	0%



# WebAudit – SOS

## Uploading and Submitting RKM



# SDPI Outcomes System (SOS) Webpage

**Special Diabetes Program for Indians (SDPI)  
SDPI Outcomes System (SOS)  
Checklist for Submitting Required Key Measure (RKM) Data  
Last Updated: May 2023**

**Method:** Electronic Medical Record (EMR) to WebAudit to SOS  
**Time Period:** 2023 Mid-Year (Optional)  
**Goal Submission Date:** June 30, 2023

Step	Description	Resources	Completed?
1	<p><b>Request access to the SOS</b>, if you do not already have it.</p> <p>If you have accessed the SOS previously, but cannot remember your username, contact the SDPI team at <a href="mailto:sdpi@ihs.gov">sdpi@ihs.gov</a>.</p>	<a href="#">SOS webpages</a> <sup>1</sup>	<input type="checkbox"/>
2	<p><b>Review your program's previously submitted 2023 RKM result(s) in the SOS.</b></p> <p><b>Steps:</b></p> <ul style="list-style-type: none"> <li>- Log into the SOS.</li> <li>- Click on "Submit RKM Data".</li> <li>- Click on "Pull from WebAudit".</li> <li>- Ensure 2023 is selected as the year (click "Go" next to the year).</li> <li>- Baseline RKM result should be displayed in the section "RKM Results Submitted for FY 2023". Other (optional) results may also be displayed.</li> </ul> <p>If baseline RKM result cannot be found or is not correct, contact your <a href="#">Area Diabetes Consultant</a><sup>2</sup> or the SDPI Team at <a href="mailto:sdpi@ihs.gov">sdpi@ihs.gov</a>.</p>	<a href="#">SOS webpages</a> <sup>1</sup>	<input type="checkbox"/>
3	<p><b>Review the list of your Target Group members in your EMR (RPMS or other).</b></p> <p><b>Tips:</b></p> <ul style="list-style-type: none"> <li>- In RPMS this can be a register or template of patients.</li> <li>- Be sure to select the register or template for your <b>2023</b> Target Group.</li> <li>- The number in the Target Group should be the same as the denominator for your baseline RKM result (Step 2).</li> </ul>	<a href="#">Best Practices</a> <sup>3</sup>	<input type="checkbox"/>

<https://www.ihs.gov/sdpi/sdpi-outcomes-system-sos/>  
<https://www.ihs.gov/diabetes/about-us/area-diabetes-consultants-adc/>  
<https://www.ihs.gov/sdpi/sdpi-community-directed/diabetes-best-practices/>



# Log into the System

Locations *for Patients* *for Providers* Community Health Careers@IHS Newsroom

**⚠ WARNING!**

- This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network.
- This system is provided for Government-authorized use only.
- Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties.
- Personal use of social media and networking sites on this system is limited as to not interfere with official work duties and is subject to monitoring.
- By using this system, you understand and consent to the following:
  - The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system.
  - Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

**IHS Web Account**

\* Username:  \* Password:

[Create a New Account](#) [Forgot Password](#)

**There have currently been 0 failed login attempts**

If you need help with the IHS Web Account login, [contact the IHS Web Account Administrators](#). The website administrator for IHS.gov websites is found on the left side of the site's home page as "Contact Us" or "Content Manager".

DDTP Data Systems

IHS Division of Diabetes (DDTP) Data Systems

SDPI Outcomes System (SOS)

WebAudit

Sign Out

## IHS Division of Diabetes (DDTP) Data Systems

Welcome Dorinda Wiley-Bradley

### Choose a DDTP System

**SDPI  
Outcomes  
System  
(SOS)**



[SDPI Outcomes System \(SOS\)](#) – Tools for SDPI grantees to submit Required Key Measure data for their selected [Diabetes Best Practice](#)

DATA PROCESSING  
AUDIT RESOURCES  
**WEBAUDIT**  
FACILITY ADMINISTRATION  
AUDIT REPORTS




[WebAudit](#) – Tools for conducting [IHS Diabetes Audits](#)



IHS Web Account

# Select: Data Processing

U.S. Department of Health and Human Services

 **Indian Health Service**  
The Federal Health Program for American Indians and Alaska Natives

Search IHS

[A to Z Index](#) [Employee Resources](#) [Feedback](#)

The Indian Health Service is working closely with our tribal partners to coordinate a comprehensive public health response to [mpox](#).


[About IHS](#) [Locations](#) [for Patients](#) [for Providers](#) [Community Health](#) [Careers@IHS](#) [Newsroom](#) [My Account](#)


Diabetes WebAudit


**Diabetes WebAudit**


- Facility Administration
- Data Processing** ←
- Reports
- Area Reports
- Audit Resources
- Audit Administration
- Data Systems
- Sign Out

## Diabetes WebAudit

  
[Facility Administration](#)  
Enter facility information and lock data.

  
[Data Processing](#)  
Submit (entry or upload), view, download, and check data.


  
[Reports](#)  
Generate reports and graphs.

  
[Area Reports](#)  
Reports and graphs for Area Diabetes Consultants and support staff.

↑

# Select: Upload Data

U.S. Department of Health and Human Services

 **Indian Health Service**  
The Federal Health Program for American Indians and Alaska Natives

Search IHS

[A to Z Index](#) [Employee Resources](#) [Feedback](#)

The Indian Health Service is working closely with our tribal partners to coordinate a comprehensive public health response to [mpro](#).

[About IHS](#) [Locations](#) [for Patients](#) [for Providers](#) [Community Health](#) [Careers@IHS](#) [Newsroom](#) [My Account](#)

[Diabetes WebAudit](#) / [Data Processing](#)





**Diabetes WebAudit**

- Facility Administration
- Data Processing**
- Data Entry
- Upload Data
- View/Edit Data
- Data Quality Check

Reports

Area Reports

## Data Processing

 <a href="#">Data Entry</a> Enter data from a manual Audit (paper Audit forms).	 <a href="#">Upload Data</a> Upload Audit Data File from an electronic Audit.	 <a href="#">View/Edit Data</a> View and edit data entered or uploaded.	 <a href="#">Data Quality Check</a> Check for potential data errors in data entered or uploaded.
--	---	--	---

# Upload Data

## Audit 2023

Select an Audit Type then click "Go". [?](#)

Interim Audit



Go

Select a Year then click "Go".

2023



Go

Select Session then click "Go".

Add New Session



Go

Enter name for new Interim Audit Session [?](#)

dkb\_sdpi\_demo\_2023

Go

# From WebAudit to SOS


DDTP Data Systems

IHS Division of Diabetes (DDTP) Data Systems

SDPI Outcomes System (SOS)

WebAudit

Sign Out




## IHS Division of Diabetes (DDTP) Data Systems

Welcome Dorinda Wiley-Bradley


### Choose a DDTP System

**SDPI Outcomes System (SOS)**



[SDPI Outcomes System \(SOS\)](#) – Tools for SDPI grantees to submit Required Key Measure data for their selected [Diabetes Best Practice](#)

**WEBAUDIT**



[WebAudit](#) – Tools for conducting [IHS Diabetes Audits](#)


IHS Web Account



# SOS: Submit RKM Data

SDPI Outcomes System (SOS)






**SDPI Outcomes System (SOS)**

- Best Practice / Target Group Info
- Submit RKM Data 
- SOS Grantee Reports
- Lock SOS Data
- Data Systems
- Contact Us
- Sign Out

## SDPI Outcomes System (SOS)




Dorinda Wiley-Bradley,  
Welcome to the SDPI Outcomes System (SOS) Main Menu. Click on an item in the list below or the left-hand menu to proceed.

SDPI Outcomes System (SOS) – Main Menu

			
<a href="#">Best Practice/ Target Group Info</a>	 <a href="#">Submit RKM Data</a>	<a href="#">Reports</a>	<a href="#">Lock Data</a>
Tools for submitting information about your selected <a href="#">Diabetes Best Practice</a> and Target Group.	Tools for submitting Required Key Measure (RKM) data for your selected Diabetes Best Practice and Target Group using one of three methods.	Tools for generating reports of your submitted RKM data	Submit RKM data to the IHS Division of Diabetes and allow no further changes to the data

# SOS: Pull from the WebAudit

[SDPI Outcomes System \(SOS\)](#) / Submit RKM Data

<b>SDPI Outcomes System (SOS)</b>	<h2>Submit RKM Data</h2>		
Best Practice / Target Group Info			
<b>Submit RKM Data</b>			
Pull from WebAudit	 <a href="#">Pull from WebAudit</a>	 <a href="#">Enter Individual Data</a>	 <a href="#">Enter Aggregate Data</a>
Enter Individual	Requires access to the IHS Diabetes <a href="#">WebAudit</a> and previously uploaded or entered data for your Target Group in the WebAudit	Requires entry of information and RKM data for each individual member of your Target Group	Requires an outside data source that can provide the number of your Target Group members that achieve the RKM
Enter Aggregate			
SOS Grantee Reports			
Lock SOS Data	<b>+ Submitting RKM Data</b>		
Data Systems			

## Pull from WebAudit

### Pull Aggregate Data from the WebAudit

Select a grantee by first selecting an area from the drop down menu and clicking **Go**, then selecting the desired grantee name and clicking **Go**.

Select a year and click "Go".

2023

#### + Pulling RKM Data from the WebAudit

**Grantee Name:** ABQ

**Fiscal Year:** 2023

**Selected Best Practice:** Immunizations: Pneumococcal

**Facility Name:** Test04 KLS

Select the Audit session with data for your Target Group for the relevant time period from the drop down menu, then click **Go**.




**Select Audit Session:**

2023 Interim - dkb\_spdi\_demo\_2023 06-30-2023

## Pull and Submit RKM Data from the WebAudit

### Required Key Measure:

Number and percent of individuals in your Target Group who have ever received a pneumococcal vaccine (includes PPSV23, PCV15, and/or PCV20).

Numerator 	Denominator 	Percent 
2	4	50%






Submit

Cancel

## RKM Results Submitted for FY 2023

### Required Key Measure:

Number and percent of individuals in your Target Group who have ever received a pneumococcal vaccine (includes PPSV23, PCV15, and/or PCV20).

Edit	Remove	Numerator 	Denominator 	Percent 	Source	Date Submitted	Submitted By
		2	4	50%	WebAudit: Test04 KLS - 2023 Interim - dkb_spdi_demo_2023	06-30-2023	dkwbradley

# WebAudit/RKM Data - Considerations

- If you are using the WebAudit method with RPMS/DMS:
  - Use Audit 2023 in DMS.
  - Use 12/31/2023 as the Audit Period End Date.
  - In the WebAudit select the year that matches the DMS “version” – 2023 for DM23.
- If the Denominator is “very” different from your Target Group Number:
  - Check that your baseline Audit was run on the correct registry/list.
  - Rerun and resubmit if necessary.

# Additional Considerations

- Each individual is assigned a random ID number (participant identifier) by the SOS. There is no way to connect SOS ID number with identifying information about an individual within the SOS. Your program should **add** the SOS ID number to your local list.
- Since your local list will contain personal identifiers, be sure to store it in an appropriately secure location on your computer or network.
- Be sure that more than one team member knows where your local list is stored and has access to it.

# Resources: Checklist and Code Lists

# SOS Information and Resources

- **SOS Website:** <https://www.ihs.gov/sdpi/sdpi-outcomes-system-sos/>
  - Checklists for RKM data submission on [General Information webpage](#)
  - Recorded webinars on [Training webpage](#)
- **Other resources:**
  - SDPI website: <https://www.ihs.gov/sdpi/>
  - Diabetes Audit website: <https://www.ihs.gov/diabetes/audit/>
  - RPMS website: <https://www.ihs.gov/RPMS/>



# Audit resources

- 1. Website:** <https://www.ihs.gov/diabetes> -> Select “IHS Diabetes Audit” from menu
  - Materials: RPMS/DMS documentation – 2023 DMS User’s Manual
  - Training: Live, recorded, DMS
  - Other information and resources
- 2. Support from Audit team (WebAudit and general questions):** email [diabetesaudit@ihs.gov](mailto:diabetesaudit@ihs.gov)
- 3. [Area Diabetes Consultants](#)/Area Audit Support**
- 4. OIT Service Desk (RPMS questions and support):** <https://www.ihs.gov/Helpdesk/>

# Questions?



# Thank you!

