

## Sample Best Practices – E3 Champion Pilot Sites

| Discipline             | Best Practices  |
|------------------------|---|
| Leadership             | <ul style="list-style-type: none"> <li>• Development of an E3 vaccination culture.</li> <li>• Identification of vaccine ambassadors to implement vaccine clinics in the community and remote locations/villages.</li> <li>• Establishment of baseline immunization training modules for clinical staff (pharmacy, nursing, providers) with a section on addressing vaccine hesitancy.</li> <li>• Establishment of a chart review process focused on vaccines - will require training of staff due to forecaster concerns and reconciliation with state vaccine records.</li> </ul>  |
| Clinic                 | <ul style="list-style-type: none"> <li>• Integration of vaccines into the primary care clinic and urgent care clinics.</li> <li>• E3 posters/graphics are present in all departments and a QR code is visible in each department for VIS on all CDC vaccines.</li> <li>• E3 team meets monthly to track progress and support the E3 efforts throughout the clinic.</li> <li>• Standing orders are in place for vaccine administration.</li> <li>• Reminder letters and telephone calls will be utilized to notify those that are delinquent and encourage vaccination.</li> </ul>   |
| Nursing                | <ul style="list-style-type: none"> <li>• Implementation of a patient screening tool to track and assess patient vaccination status at each visit.</li> <li>• Optimize transportation/storage of vaccines to remote sites/villages.</li> <li>• Print vaccine due letters for patients for handout during screening.</li> <li>• Development of a team to education patients about vaccine preventable illness.</li> <li>• Utilization of school nurses to include vaccine status review as part of patient visits.</li> <li>• During the morning huddle, nurses review the immunization needs for appointed patients prior to their arrival.</li> <li>• Creating a text message reminder for our patients that are due for immunization.</li> <li>• Immunization training for key stakeholders.</li> <li>• Expand vaccine services (late clinics/weekend clinics/mobile health unit) to increase immunization rates.</li> <li>• Collaboration with Women Infants &amp; Children (WIC) program within the facility to offer/recommend vaccine updates with each appointment to increase immunization rates.</li> <li>• Nurse only immunization clinics, after hour immunization drive-thru clinics, end of school and back to school vaccine campaigns.</li> </ul> |
| Public Health Nursing  | <ul style="list-style-type: none"> <li>• Daily PHN Department vaccination walk-in clinics.</li> <li>• In depth vaccination education for nursing staff.</li> <li>• Vaccine education at community events.</li> <li>• Vaccination home visits for vulnerable individuals.</li> <li>• Collaboration with state health department at community events.</li> <li>• In-house PHN referrals for overdue vaccinations.</li> <li>• Monthly letter/phone contacts of individuals for vaccination.</li> <li>• Nursing scripts for each vaccine to reduce vaccine barriers.</li> <li>• Collaboration with local and surrounding schools to update vaccination status of students and staff.</li> <li>• Public Health Nursing attendance of community events and activities to update vaccination status of community members.</li> <li>• Run I-Care panel and send letters of call patients due for a vaccine.</li> </ul>  |
| Pharmacy               | <ul style="list-style-type: none"> <li>• Routinely sends out e-blast reminders to tribal community throughout the year of availability of vaccines.</li> <li>• Vaccine clinics staffed by both medical and pharmacy teams.</li> <li>• Staff runs a monthly report in the State Health Online Tracking System to see which patients are due for immunizations and follow up with calling and scheduling an appointment.</li> <li>• Establish an automated calling program to alert patients of missing vaccines.</li> <li>• Improve pharmacy-related billing and documentation to streamline pharmacy-administered vaccines.</li> <li>• Attaching vaccine inserts with all medication bags to be given to patients at pick-up.</li> <li>• Providing promotional material and in-services to outpatient departments to direct patients who choose not to receive a vaccine during their primary clinic visits.</li> <li>• Chart reviews and outreach calls to patients who are due to receive vaccines are made on a daily basis by pharmacists in an attempt to improve immunization rates.</li> </ul>   |
| Information Technology | <ul style="list-style-type: none"> <li>• Implement all RPMS/EHR Immunization related patch installs-specifically those related to ICE forecaster, within 30 days of release.</li> <li>• Expand access to and integrate the use of state Immunization Information System for patient screening.</li> <li>• Verify immunization data is submitted to IIS system by VA for dual-eligible patients.</li> <li>• Monitor vaccinations through GPRA reportable measures.</li> </ul>  |
| Community              | <ul style="list-style-type: none"> <li>• Work with local university to establish on-campus vaccination fairs located in central campus and potentially available in dorms.</li> <li>• Collaborate with tribal programs to expand vaccination opportunities or incentive programs.</li> <li>• Initiating community adult immunization campaigns.</li> <li>• Drive thru mass vaccination clinics and participation in Health Fairs offer weekend opportunities for patients to be vaccinated.</li> <li>• Visiting established tribal events/meals with the capability to perform chart reviews for immunization records to determine due vaccines in an outreach modality.</li> </ul>   |