

Customer Service Awards

2013 Director's Awards Ceremony CUSTOMER SERVICE AWARDS



Skye Bass, Headquarters

For outstanding customer service in the communication and coordination of the Methamphetamine and Suicide Prevention Initiative.

Rita Dotomain, Alaska Area

For outstanding customer service as the Director of Human Resources for the Western Region.





Kenneth Fleury, Great Plains Area

For outstanding customer service in human resources at the Great Plains Area Office.

Ariane Gooday, Oklahoma City Area

For serving Sanitation Facilities Construction participants with exceptional customer service and a positive attitude.





Denise Klipfel, Great Plains Area

For demonstrating honesty, integrity, and a caring attitude, and always ensuring that patients are provided the best quality of care.

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Scott McCoy, Nashville Area

For outstanding customer service in the area of information technology to the Nashville Area Office, service units, and tribal and urban programs.

Rose Miller, Phoenix Area

For outstanding internal and external customer service and dedication to IHS patients.





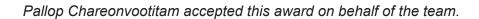
Robert Zumwalt, Oklahoma City Area

For exemplary customer service through providing consequential exercise opportunities to Lawton Service Unit Clients.

Division of Grants Management Team, Headquarters

For consistently providing efficient and effective administration of IHS grants through superior customer service and technical expertise.







lina' Nizhoni Customer Service Committee, Navajo Area

For outstanding efforts to improve customer service at the Shiprock Service Unit.

CDR Chandima Deegala accepted this award on behalf of the team.

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Pawnee Tour Guide Program, Oklahoma City Area

For dedication to customer service in improving the new patient experience to increase patient retention.

LCDR Joyce Oberly accepted this award on behalf of the team.

Whiteriver Service Unit Eye Clinic Team, Phoenix Area

For providing exemplary customer service to IHS eye care patients.

Jamal Masalmeh accepted this award on behalf of the team.



The Director would like to acknowledge those awardees who were unable to attend this year's ceremony.

The IHS Director's Customer Service Award

Individual Awardees Marilyn McDonald, Oklahoma City Area Samuel Mitchell, Portland Area Holly Rainier, Navajo Area Dorlynn Simmons, Albuquerque Area Laurie Smith, Oklahoma City Area