RESOURCE AND PATIENT MANAGEMENT SYSTEM

Electronic Health Record

(EHR)

Installation Guide

Version 1.1 Patch 24 IPL Slowness
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Office of Information Technology
Division of Information Resource Management
Albuquerque, New Mexico

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1.0 Installation Notes

This document contains details on the fix for **CR_9957 - EHR - IPL - Issues with Slowness** and the fix for **CR_10769 – EHR – IPL – CVG – Care plans, goal notes, visit instructions are inappropriately in Sig/Rev**.

Prefix: EHR
Current Version: v1.1 patch 24

1.1 Contents of Distribution

Table 1-1: Distribution files and descriptions

File	Description
ehr_0110.24i_IPL_Slowness.pdf	Installation Guide
BEHIPL.vor	Object File for Integrated Problem List (EHR)
BEHIPL.dll	DLL file (EHR)

1.2 Required Resources

- EHR v1.1 patch 24

1.3 Before You Begin

Electronic Health Record (EHR) and Resource and Patient Management System (RPMS) users are not required to log off the system during the installation process. The EHR client will not update for any user who is logged on during installation; those users will need to restart EHR after installation is complete to update.

Installation will require administrator access to the VueCentric System Management Utility (also called VCManager).

2.0   Installation Instructions

2.1   EHR: Integrated Problem List

The EHR installation procedure includes the following two stages:

1. Adding the .dll file to the lib folder on the EHR network share

    - BEHIPL.dll

2. Importing the .vor file to VueCentric Object Registry

    - BEHIPL.vor

2.1.1   Stage 1: DLL File

Copy the .dll file into the EHR lib folder on the main EHR network share.

- BEHIPL.dll

> **Note:** Verify that the .dll files are placed in the same folder as defined in the VueCentric Site Parameters for the default object source path.

2.1.2   Stage 2: VOR File

1. Open **VcManager.exe** located in the **EHR\bin** or **EHR\utl** folder.
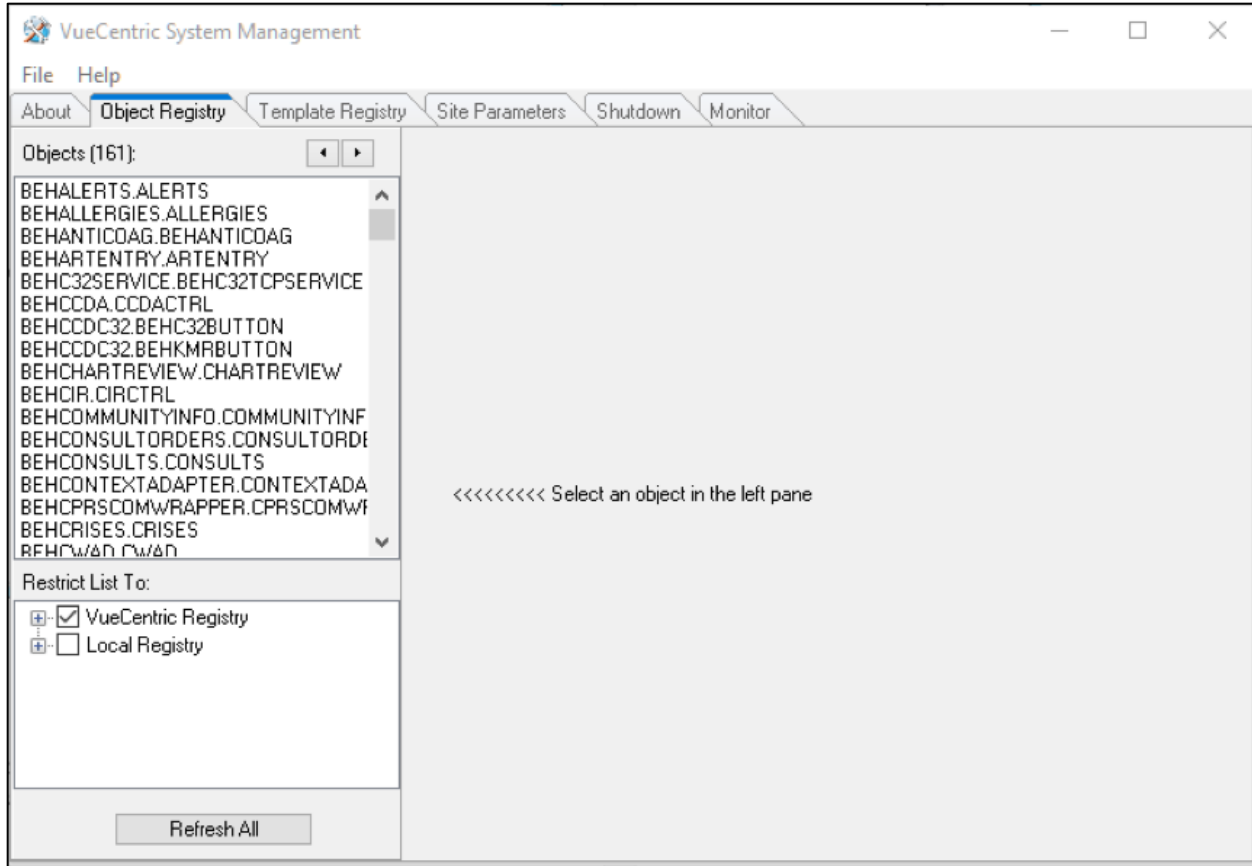
Figure 2-1: VueCentric System Management window

2. Select the **Object Registry** tab.

3. Go to **File** | **Import**.

4. Select the new **BEHIPL.vor** file and click **Open** to import. Click the **Apply**
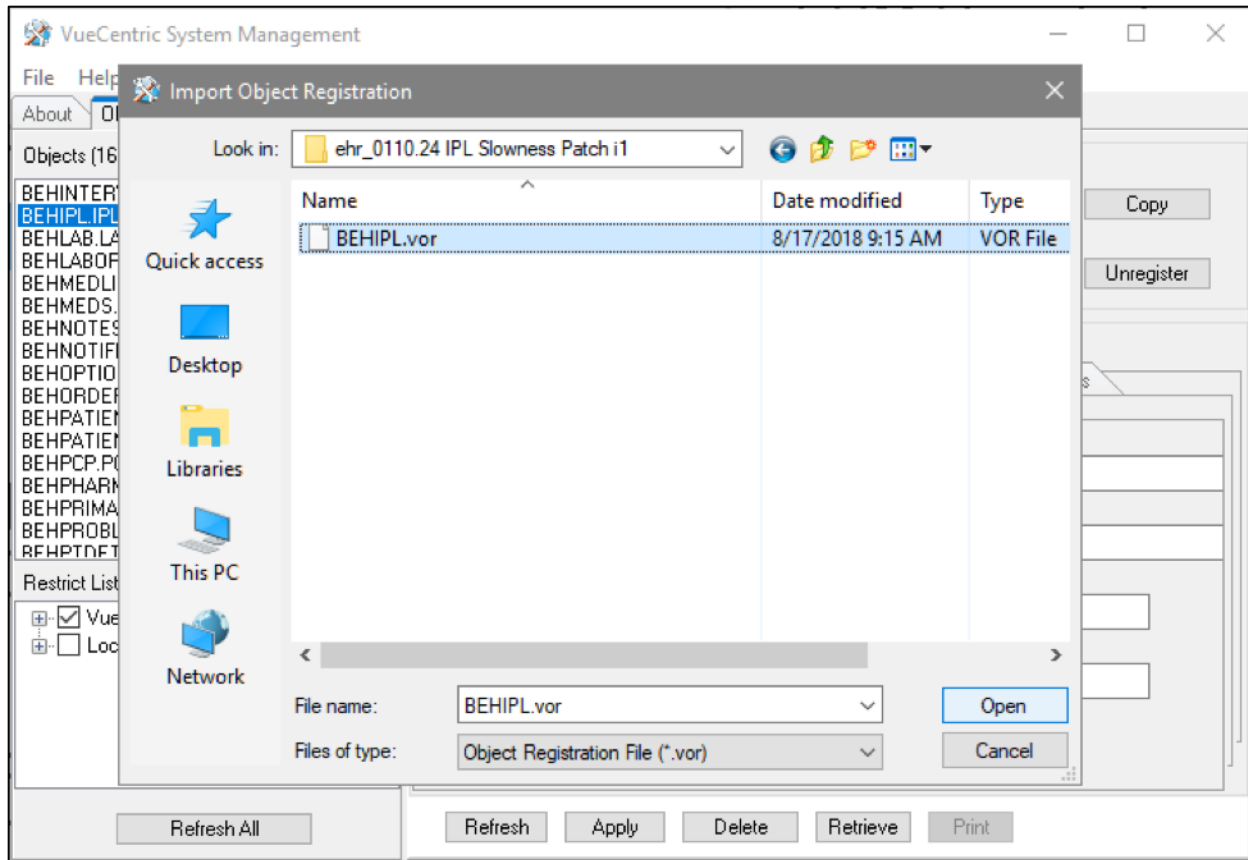   button to confirm the changes.

Figure 2-2: Import Object Registration window

2.2   Fixing Checksum Errors

If a "File checksum invalid error" message displays in a pop-up alert after performing the steps in the previous section, follow the steps below to correct the error.

1. Close and restart the VueCentric Manager.

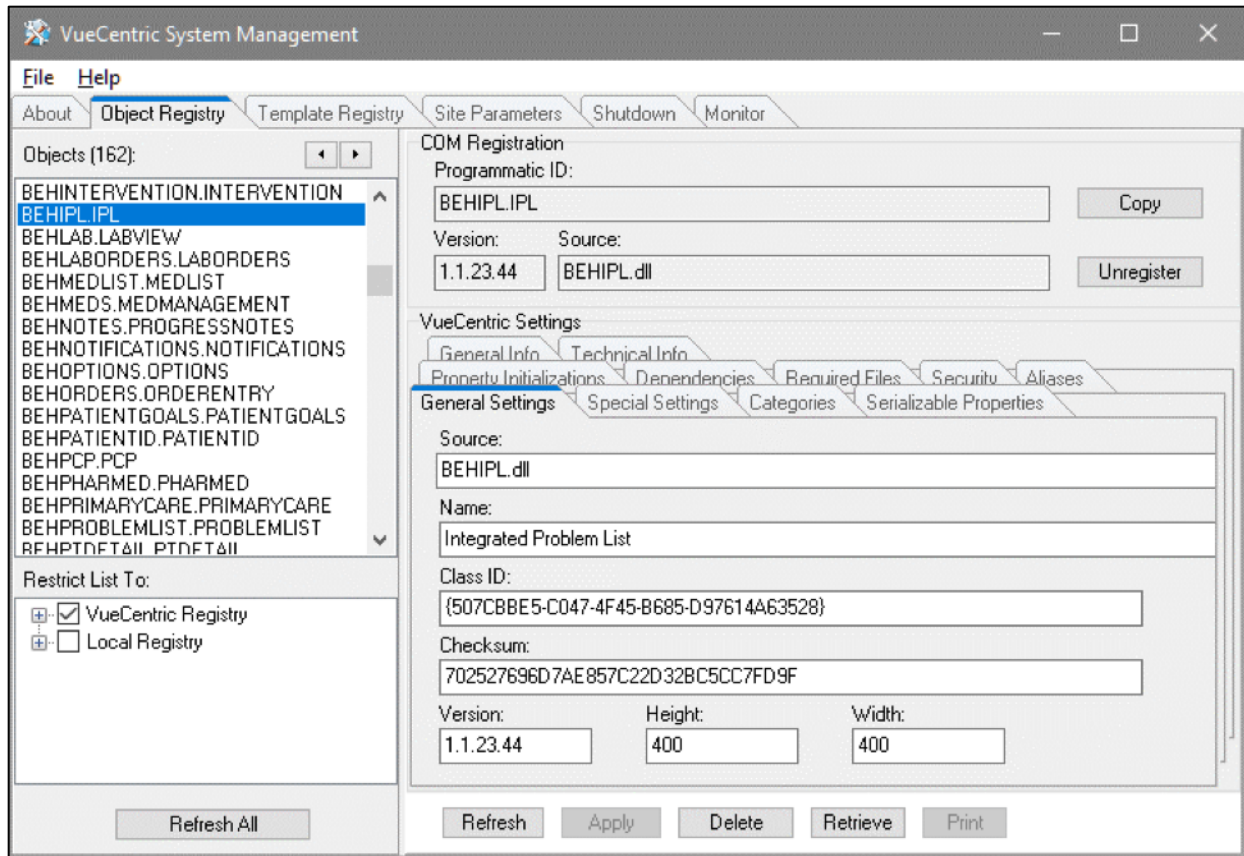2. Select the **Object Registry** tab.

Figure 2-3: Object Registry tab, General Settings in VueCentric System Management

3. Go to **File** | **Import**.

4. Select the **BEHIPL.vor** file and click **Open** to import.

5. Click the **Copy** button once. Verify that the **Checksum** value updates when you click the **Copy** button. If the **Checksum** field becomes empty, repeat the steps in this section.

6. Click **Apply** to save the information.

7. Close the VueCentric application when finished.

Acronym List

Acronym	Term Meaning
EHR	Electronic Health Record
IHS	Indian Health Service
IPL	Integrated Problem List
OIT	Office of Information Technology
RPMS	Resource and Patient Management System

Contact Information

If you have any questions or comments regarding this distribution, please contact the OIT Help Desk (IHS).

Phone: (888) 830-7280 (toll free)

Web: https://www.ihs.gov/helpdesk/

Email: support@ihs.gov